

## COUNCIL WORKSHOP ITEM

**ITEM:** RENEWAL OF AMERITECH CENTREX CONTRACT AND TOLL CALL RATE CONTRACT FOR A, B, AND C BAND CALLS

**DATE:** May 15, 2001

**PREPARED BY:** MARTIN LYONS, DIRECTOR OF FINANCIAL SERVICES

**PURPOSE:** The Village of Downers Grove has used Ameritech for the provision of its telephone line, equipment, and local/long distance services since 1995, when we entered into a five-year contract for these services. Our current contract has expired, and we need to renew our contract to continue services at our present level. The bid and budget information below is for a three year contract. Local/long distance charges are on a per unit/minute basis.

**BID AMOUNT:** \$ 102,921.49      **ACCOUNT:** 001.243.0000.5391

**BUDGET AMOUNT:** \$ 103,681.00

### DISCUSSION:

In 1995 the Village entered into a long-term contract with Ameritech to provide high quality phone service and insure an absolute minimum of interruption to our services due to equipment failure, obsolescence, or other changes in the telecommunications industry. This decision was made after two years of review by a telephone committee, regarding the issue of purchasing a new PBX, or contracting the central switching function of a large system such as ours to a vendor that would be responsible for keeping current with technology. Over the past five years, our phone system has had nearly no service interruptions, the telephone equipment (handsets) have performed above expectations for reliability, and we have been able to meet the changing needs for communications with a minimum of new capital investment. An example of this would be the installation of the Community Response System into our system, and the continued expansion of our wide area network computer systems.

Staff has reviewed our options regarding our future telecommunications needs using both our own internal Information Services Department, and by contacting competing firms to see if switching systems would be desirable.

From an Information Technology perspective, the IS Director does not feel that technology is proven enough to make a change to usage of the Internet to provide our basic telephone needs. In the future this process, which is referred to as "Voice over IP" or "telephony" will be able to reduce our costs for toll calls, and may one day eliminate the need for costly handsets, that are separate from our desktop computers. IS Director recommends that we stay with our current system while we finish our other major technology projects such as the CAD system, and wait for proven technologies to appear over the next three years.

We also contacted two separate phone services providers, MaCleod, and Midco, to determine if we could make a switch from Ameritech. Due to the overlapping nature of our data,

maintenance, and service contracts, it is presently not cost effective to make a change, due to fairly high termination charges on these ongoing contracts, not currently up for renewal. We also found that regardless of the company chosen, only Ameritech staff can provide maintenance services to our system. Companies that choose a different phone service provider other than Ameritech, still have Ameritech personnel maintaining their actual phone lines. Because of this, we did not feel that any savings in either time or money would result in adding a “middleman” to this process. Moreover, since our service function to the community is very dependent on our phone system, we do not wish to change any of the maintenance relationships that have kept the system running without failures over the past five years.

**Ameritech Line Usage Proposal:**

The Ameritech proposal for line usage is structured according to the total number and type of lines the Village of Downers Grove uses for its non-911 telecommunications. The table below shows a listing of these lines and is also included in Attachment 1, the Ameritech proposal.

<b><u>Type of Equipment</u></b>	<b><u>Quantity</u></b>
Centrex Voice (analog) lines	189
Centrex ISDN (digital) lines	84
ISDN Circuit switched Voice service	159
ISDN Circuit switched Data service	9
Secondary Directory Numbers	8
Ameritech Centrex Message Signal Interface	1
Caller ID – Intercom	132

These lines connect all non-911 operations of the Village together and allow for toll free calling between all Village sites using only a four-digit number.

The monthly fee for these lines varies dramatically with the term of our contract and based on the method of payment. Initially, the Village requested one, three and five year terms. However, after consulting with the Information Services department we decided to limit our term to three years, to keep open our options for new technology. The table below shows the monthly fee for a one and three year term.

TERM	MONTHLY FEE	ANNUAL FEE	ANNUAL TAXES*	TOTAL
One year	\$6,145.31	\$73,743.72	\$5,899.74	\$79,643.46
Three year	\$4,891.96	\$58,703.52	\$4,696.28	\$63,399.80

\*The Village is subject to excise taxes on telecommunications.

As was the case in our first contract, Ameritech offers substantial discounts for what is termed a “Single payment option” which the Village chose to do in 1995. As the name implies, we would need to pay Ameritech for the entire contract upfront under this situation. For those communities without sufficient reserves to pay all costs upfront, Ameritech also offers to provide financing for the Single payment option. In our case, looking at a three-year contract being paid on a monthly

basis vs. the single payment option, financed by Ameritech Leasing, we obtain substantial savings by again pursuing the single payment option (SPO).

TERM	MONTHLY FEE	ANNUAL FEE	ANNUAL TAXES*	TOTAL
Three year SPO	\$4,185.38	\$50,224.56	\$3,696.93	\$53,921.49
Three year	\$4,891.96	\$58,703.52	\$4,696.28	\$63,399.80
Difference	(\$706.58)	(\$8,478.96)	(\$999.35)	(\$9,478.31)

If the Village chooses to go with a three-year contract, completely paid upfront, the total costs are \$138,634.75 plus \$11,090.78 in taxes, for a total cost of \$149,725.53. If this amount is financed, the total three year cost is \$150,673.68 plus the same \$11,090.78 in taxes for a total cost of \$161,764.46. As noted in the Ameritech Leasing Contract (Attachment 2), the interest rate used is based on the 3 month U.S. Treasury bill adjusted periodically throughout the contract. Since the Village of Downers Grove invests in a variety of investments that receive at a minimum the return equal to this rate, we feel it still a better contract to finance the purchase. We also feel we have considerably more leverage regarding contract performance, if all our payments are not made up front.

Finally, in 1995 the Village of Elk Grove also purchased a similar phone system of similar size and functionality. They are also in negotiations presently with Ameritech and have been satisfied with the system functionality and cost over the same time period.

**Ameritech Local/Long distance Proposal:**

The Village of Downers Grove currently carries it's A, B, and C, band toll phone services co-terminus with our line contracts. This is done to take advantage of the volume discount our line usage contract brings to the toll contracts. By tying the two contracts together we are viewed as a larger customer strictly for the A, B, and C, per minute rate charges. The table below shows our current and proposed line charges.

Call Distance	Current Rate	Proposed Rate	Difference
Band A	.04	.017	(.023)
Band B	.029	.0225	(.0065)
Band C	.029	.027	(.002)

Local toll and Long distance fees are budgeted at \$53,281 also in account 001.243.0000.5391. Based on the fee reduction, and our continually increasing use of the Internet instead of the phone system, we should stay well under budget for our toll phone fees.

Below is a recap of the 2001-02 costs and three-year costs for this proposal compared to budget.

	Line Usage Services	Local/Long Distance Services	TOTAL
FY 2000-01 Budget	\$50,400.00	\$53,281.00	\$103,681.00
FY 2001-02 Proposal	\$53,921.49	\$49,000 (Estimate)	\$102,921.49
(Over)/Under Budget	(\$3,521.49)	\$4,281.00	\$759.51
Three Year budget	\$151,200	\$159,843.00	\$311,043.00
Three Year Proposal	\$161,764.46	\$144,000 (Estimate)	\$308,764.46
(Over)/Under Budget	(\$10,564.46)	\$15,843.00	\$5,278.54

**ATTACHMENT:**

Attachment 1: Ameritech Line Usage and Long Distance Proposal

Attachment 2: Ameritech Leasing Proposal

**RECOMMENDATION:**

We recommend the renewal of a contract with Ameritech for a three-year term for a total estimated cost for 2001-02 of \$102,921.49.

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**APPROVED BY ACTING VILLAGE MANAGER**

**Business Communications Services**

Two Westbrook Corporate Center

Suite 500

Westchester, IL 60154



March 16, 2001

Village of Downers Grove

Marty Lyons

V.P. of Finance

801 Burlington

Downers Grove, Illinois 60515

Dear Marty,

It was a pleasure speaking to you the other day. I have enclosed the Centrex 3-year monthly rate, 3-year SPO (single payment option), and the 3-year SPO with SBC Capital leasing figures. The Centrex 1-year rate is also detailed for your review. Also included are the add on line rates for an analog Centrex line and an ISDN Centrex line under a 3-year Centrex contract agreement. Ameritech has also included a 1-year and 3-year usage analysis for you to review.

Please let me know if you have any questions 630-963-0305.

Thank you,

A handwritten signature in cursive script that reads "Carol Ellis".

Carol Ellis

March 16, 2001  
Village of Downers Grove

**Centrex Service**

	Monthly rate	SPO (single payment option)
Month-to-Month	\$8,620.21	N/A (not applicable)
1-year	\$6,145.31	\$69,678.52
3-year	\$4,891.96	\$138,634.75
3-year SBC Lease Rate for SPO \$138,634.75	\$4,185.38	

<b>Add on Rates:</b>	Monthly rate	One-Time Charge
Centrex-analog	\$19.29	\$17.50
Centrex-ISDN CSV (circuit switch voice)	\$32.06	\$47.50
Centrex-ISDN Alt V & D (alternate voice and data)	\$38.26	\$47.50
Centrex-ISDN V & D (circuit switch data)	\$40.56	\$62.50

Add on rates do not include any applicable taxes or technician premise visit charge of \$71.00. Any inside wire beyond the demarc is on a time and material rate of \$100.00 per hour between 8:00 a.m. and 4:30 p.m., during normal business hours Monday through Friday.



**SBC Capital Services**  
2550 W. Golf Rd.  
Rolling Meadows, IL 60008  
847-759-5103

Donna M. Gebarowski  
Regional Manager

March 15, 2001

Mr. Martin Lyons  
Village of Downers Grove  
801 Burlington Ave.  
Downers Grove, IL 60515

Dear Mr. Lyons:

Thank you for allowing SBC Capital Services (SCS) the opportunity to provide you with a proposal for the lease of the Centrex that you are acquiring from Ameritech BCS. Upon your acceptance of this proposal SCS may request a copy of your latest financial statements for credit approval.

Estimated Acceptance Date:	May, 2001
Lease Commencement Date:	June, 2001
Lease Term:	36 monthly payments in advance
Monthly Lease Payment:	36 monthly lease payments of <b>\$4185.38</b> (not including tax)
Purchase/Renewal Option:	\$1.00

This is a net lease proposal. Any applicable sales/use taxes are additional. The above implicit interest rate is indexed to the 36 month US Treasury Bill (currently 36 months = 4.59%). Any increase or decrease in the corresponding Treasury Bill will cause the lease rate factor to be adjusted point for point at the time of lease commencement. This proposal is subject to final investment committee approval. The above offer is valid for 30 days. If the above offer is acceptable to you, please approve below and fax back to me at 847-759-5131. If you have any additional questions, please call me at 847-759-5103. I look forward to working with you.

Sincerely,

AGREED TO AND ACCEPTED BY:

(Name) \_\_\_\_\_

Donna M. Gebarowski  
Regional Manager

(Title) \_\_\_\_\_

(Date) \_\_\_\_\_

**Rate Authorization Letter**

To: Cathy Clark  
 From: Lauren Bauer, Business Analysis Manager

**Rate Authorization Letter**

The Recurring and / or Non-Recurring Charges and the Terms and Conditions as outlined below satisfy the requirements of the State and or Federal Regulatory Commission(s) concerning, but not limited to Competition, Regulatory Cost Floor, Regulated and Unregulated Service Elements and Term Payment Plan Contract lengths. After the required capital authority and Management approval are obtained pricing may be offered to the customer.

**Business Unit Finance Information:**

**Service Description:** Ameritech Centrex System  
**Customer Name:** Village of Downers Grove  
**RFD Number:** 00-IL-28036      **ATP / NAA Required:** No  
**Pricing Completed:** 11/15/00      **New or Recast:** Recast  
**Price Expiration Date:** 2/14/01      **Termination Liability:** 70%  
**Contract Length (Months):** 36      (Percent of Contracted Rev)  
**Business Unit:** GBS  
**Tariff or ICB Pricing:** ICB

**Service Recurring Rates and Non-Recurring Charges:**

**Option 1-Monthly Recurring**

Description	Tariff		Discount %		Contract Unit Rate		Contract Rate		
	Unit Quantity	Monthly Rate/Unit	NRC Each	Monthly Rate/Unit	NRC Each	Monthly Rate/Unit	NRC Each	Tot Monthly Rate	Total NRC Rate
Common Equipment Charge (1)	273	\$ 23.51	\$ -	30.0%	0.0%	\$ 16.53	\$ -	\$4,512.51	\$0.00
Non-contracted charges:									
Telephone Numbers-Block per group of 10	28	\$ 1.00	\$ -	0.0%	0.0%	\$ 1.00	\$ -	\$28.00	\$0.00
End User Complex Line Port	84	\$ 1.58	\$ -	0.0%	0.0%	\$ 1.58	\$ -	\$132.72	\$0.00
Deaf Relay	273	\$ 0.01	\$ -	0.0%	0.0%	\$ 0.01	\$ -	\$2.73	\$0.00
Caller ID-Network	27	\$ 8.00	\$ -	0.0%	0.0%	\$ 8.00	\$ -	\$216.00	\$0.00
<b>Total</b>								<b>\$4,891.96</b>	<b>\$0.00</b>

**Option 2-Single Payment Option**

**Single Payment Option**      **\$138,634.75**

**General Terms & Conditions**

The pricing and financial analysis developed to support this request will expire on 2/14/01  
 The appropriate approval level must be obtained prior to customer presentation of pricing.  
 Any deviations from quantities, design, pricing or T&Cs must be approved by Marketing and Product Management.  
 The Product Management Business Analysis Manager supporting this ICB:  
 Lauren Bauer  
 440-838-6602      (Phone)  
 440-838-2032      (Fax)

**Service Provisioning Notes:**

See attached spreadsheet for Service Transport Facilities Detail.

**Contract Terms and Conditions**

(1) EUCL is included in common equipment rate. See attached sheet for a list of other items included in common equipment rate.  
 Terms and conditions per existing agreement.  
 Additional elements may be added at the following rates:

	NRC	Monthly	
Additional Centrex Voice Line	\$0.00	\$6.97	(This rate includes EUCL, but not STF.)
Additional Centrex ISDN National Line	\$15.00	\$8.97	(This rate includes EUCL, but not STF.)
Add'l Circuit Switched Voice Element	\$15.00	\$3.80	
Add'l Circuit Switched Data Element	\$15.00	\$8.50	
Packet Switched Data "D" Chan. Element	\$15.00	\$6.50	
Alternate Voice/Data Element	\$15.00	\$10.00	
Packet Switched Data "B" Chan. Element	\$100.00	\$82.00	
ISDN Attendant Position	\$1,500.00	\$150.00	
Add'l Secondary Directory Telephone Num	\$0.00	\$0.25	
Six Port Conference Circuit	\$50.00	\$57.50	

**Ameritech CompleteLink  
Savings Analysis  
for  
Village of Downers Grove**



**Term Length: 1 year(s)  
Minimum Annual Revenue Commitment: \$100000  
Minimum Annual Toll/800 Usage Commitment: \$15000**

<b>Contributory toward MARC</b>	<b>Ameritech Current</b>	<b>Ameritech Proposal</b>
<b>InterState Toll</b>	\$ -	\$ -
<b>Local Access(*) Centrex, ISDN, DS0/DS1/DS3</b>	\$ 7,611.54	\$ 7,611.54
<b>Sub-total</b>	<u>\$ 7,611.54</u>	<u>\$ 7,611.54</u>

(\*) May include some Indiana local usage due to flat/bundled billing.

**Contributory toward MARC & Eligible for Discount**

<b>CO Services</b>	\$ 5.00	\$ 5.00
<b>Local Usage Band A/B/C (ILonly)</b>	\$ 4,562.03	\$ 2,625.95
<b>Toll Free (800/888877)</b>	\$ -	\$ -
<b>Toll (Direct Dialed, MI Zone &amp; Calling Card)</b>	\$ 43.67	\$ 13.10
<b>Local Usage (IN/MI/OH/WI)</b>	\$ -	\$ -
<b>Local Access (PBX trks, Bus Lines,ADTS)</b>	\$ 502.74	\$ 502.74
<b>Sub-total</b>	<u>\$ 5,113.44</u>	<u>\$ 3,146.79</u>

**CompleteLink Discount = 14.50%** \$ (456.28)

<b>Grand Total</b>	<u>\$ 12,724.98</u>	<u>\$ 10,302.05</u>
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<b>Monthly Savings</b>		\$ 2,422.93
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<b>Total Savings over 1 year(s)</b>	<b>\$29,075.19</b>
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**Ameritech CompleteLink  
IntraLATA Toll Savings Analysis  
for  
Village of Downers Grove**



IntraLATA Toll Savings on this page are calculated PRIOR to your CompleteLink total volume discount.

	<b>Minutes</b>	<b>Charges</b>
<b>Current Situation</b>		
<b>Ameritech Traffic</b>		
<b>Band A (IL only)</b>	54,973	\$ 1,364.11
<b>Band B (IL only)</b>	10,250	\$ 527.38
<b>Band C (IL only)</b>	22,252	\$ 2,670.54
<b>Toll Free (800/888)</b>	-	\$ -
<b>InterState Toll</b>	-	\$ -
<b>Toll/Zone (Direct Dialed &amp; Calling Card)</b>	188	\$ 43.67
<b>Total</b>	87,663	\$ 4,605.70

**Proposed Solution:**

**Term: 1 year(s)**

**Minimum Annual Toll Usage Commitment: \$15000**

**Switched Rates**

<b>Band A \$/minute</b>	<b>\$0.020</b>	46,727	\$ 934.54
<b>Band B \$/minute</b>	<b>\$0.040</b>	8,713	\$ 348.50
<b>Band C \$/minute</b>	<b>\$0.071</b>	18,914	\$ 1,342.91
<b>Toll Free \$/minute</b>	<b>\$0.082</b>	-	\$ -
<b>InterState \$/minute</b>	<b>\$0.120</b>	-	\$ -
<b>Toll/Zone \$/minute</b>	<b>\$0.082</b>	160	\$ 13.10
<b>Total</b>		74,514 *	\$ 2,639.05

**Monthly Savings**

\$1,966.65

**% Savings**

43%

**Total Savings over 1 years**

**\$23,600**

\* CompleteLink times calls in 6 second increments. This saves approximately 15% on calls timed with full minute increments having an average duration of 3 minutes.

**Ameritech CompleteLink  
Savings Analysis  
for  
VILLAGE OF DOWNERS GROVE**



**Term Length: 3 year(s)  
Minimum Annual Revenue Commitment: \$99,500  
Minimum Annual Toll/800 Usage Commitment: \$5,900**

**Contributory toward MARC**

	<b>Ameritech Current</b>	<b>Ameritech Proposal</b>
<b>InterState Toll</b>	\$ -	\$ -
<b>Local Access(*) Centrex, ISDN, DSO/DS1/DS3</b>	\$ 7,611.54	\$ 7,611.54
<b>Sub-total</b>	\$ 7,611.54	\$ 7,611.54

(\*) May include some Indiana local usage due to flat/bundled billing.

**Contributory toward MARC & Eligible for Discount**

<b>CO Services</b>	\$ 5.00	\$ 5.00
<b>Local Usage Band A/B/C (ILonly)</b>	\$ 4,562.03	\$ 1,579.60
<b>Toll Free (800/888877)</b>	\$ -	\$ -
<b>Toll (Direct Dialed, MI Zone &amp; Calling Card)</b>	\$ 43.67	\$ 9.60
<b>Local Usage (IN/MI/OH/WI)</b>	\$ -	\$ -
<b>Local Access (PBX trks, Bus Lines,ADTS)</b>	\$ 502.74	\$ 502.74
<b>Sub-total</b>	\$ 5,113.44	\$ 2,096.94

**CompleteLink Discount 10.00%** \$ (209.69)

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**Grand Total** \$ 12,724.98 \$ 9,498.79

**Monthly Savings** \$ 3,226.19

<b>Total Savings over 3 year(s)</b>	<b>\$116,142.85</b>
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**Ameritech CompleteLink  
IntraLATA Toll Savings Analysis  
for  
VILLAGE OF DOWNERS GROVE**



IntraLATA Toll Savings on this page are calculated PRIOR to your CompleteLink total volume discount.

	<b>Minutes</b>	<b>Charges</b>
<b>Current Situation</b>		
<b><u>Ameritech Traffic</u></b>		
<b>Band A (IL only)</b>	54,973	\$ 1,364.11
<b>Band B (IL only)</b>	10,250	\$ 527.38
<b>Band C (IL only)</b>	22,252	\$ 2,670.54
<b>Toll Free (800/888)</b>	-	\$ -
<b>InterState Toll</b>	-	\$ -
<b>Toll/Zone (Direct Dialed &amp; Calling Card)</b>	188	\$ 43.67
<b>Total</b>	87,663	\$ 4,605.70

**Proposed Solution:**

**Term: 3 year(s)**

**Minimum Annual Toll Usage Commitment: \$5900**

**Switched Rates**

<b>Band A \$/minute</b>	<b>\$0.017</b>	46,727	\$ 794.36
<b>Band B \$/minute</b>	<b>\$0.025</b>	8,713	\$ 217.83
<b>Band C \$/minute</b>	<b>\$0.030</b>	18,914	\$ 567.42
<b>Toll Free \$/minute</b>	<b>\$0.076</b>	-	\$ -
<b>InterState \$/minute</b>	<b>\$0.110</b>	-	\$ -
<b>Toll/Zone \$/minute</b>	<b>\$0.060</b>	160	\$ 9.60
<b>Total</b>		74,514 *	\$ 1,589.20

**Monthly Savings**

\$3,016.50

**% Savings**

65%

**Total Savings over 3 years**

**\$108,594**

\* CompleteLink times calls in 6 second increments. This saves approximately 15% on calls timed with full minute increments having an average duration of 3 minutes.

**Ameritech CompleteLink  
SPO Savings Analysis  
for  
VILLAGE OF DOWNERS GROVE**



**Term Length: 3 year(s)  
Minimum Annual Revenue Commitment: \$50,750  
Minimum Annual Toll/800 Usage Commitment: \$5,900**

<b>Contributory toward MARC</b>	<b>Ameritech Current</b>	<b>Ameritech Proposal</b>
<b>InterState Toll</b>	\$ -	\$ -
<b>Local Access(*) Centrex, ISDN, DS0/DS1/DS3</b>	\$ 2,856.30	\$ 2,856.30
<b>Sub-total</b>	\$ 2,856.30	\$ 2,856.30

(\*) May include some Indiana local usage due to flat/bundled billing.

**Contributory toward MARC & Eligible for Di**

<b>CO Services</b>	\$ 5.00	\$ 5.00
<b>Local Usage Band A/B/C (ILonly)</b>	\$ 4,562.03	\$ 1,579.60
<b>Toll Free (800/888877)</b>	\$ -	\$ -
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<b>Local Usage (IN/MI/OH/WI)</b>	\$ -	\$ -
<b>Local Access (PBX trks, Bus Lines,ADTS)</b>	\$ 502.74	\$ 502.74
<b>Sub-total</b>	\$ 5,113.44	\$ 2,096.94

**CompleteLink Disco 10.00%** \$ (209.69)

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**Grand Total** \$ 7,969.74 \$ 4,743.55

**Monthly Savings** \$ 3,226.19

<b>Total Savings over 3 year(s)</b>	<b>\$116,142.70</b>
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May 16, 2001

Village of Downers Grove  
Marty Lyons  
V.P. of Finance  
801 Burlington  
Downers Grove, Illinois 60515

Dear Marty,

Enclosed you will find the Centrex SPO and Custom usage contract's and rate letter's.

SBC Capital Services has also enclosed the lease quote for the financing of the Centrex SPO that would need to be signed and sent back to Donna Gebarowski.

The applicable Centrex SPO taxes are as follows, TET tax at 7% and PUC tax at 1%. The taxes add up to \$11,090.78 that would apply to the Centrex SPO amount of \$138,634.75. The taxes would not be apart of the lease arrangement, but billed separately to the Village of Downers Grove on a miscellaneous bill.

Your existing Ameritech Centrex services have expired, therefore to secure the attached pricing we must execute the contract agreement immediately to avoid an increase in your monthly billed services.

Sincerely,

A handwritten signature in cursive script that reads "Carol Ellis".

Carol Ellis



**SBC Capital Services**  
2550 W. Golf Rd.  
Rolling Meadows, IL 60008  
847-759-5103

Donna M. Gebarowski  
Regional Manager

May 2, 2001

Mr. Martin Lyons  
Village of Downers Grove  
801 Burlington Ave.  
Downers Grove, IL 60515

Dear Mr. Lyons:

Thank you for allowing SBC Capital Services (SCS) the opportunity to provide you with a proposal for the lease of the Centrex that you are acquiring from Ameritech BCS. Upon your acceptance of this proposal SCS may request a copy of your latest financial statements for credit approval.

Estimated Acceptance Date:	June, 2001
Lease Commencement Date:	July, 2001
Lease Term:	36 monthly payments in advance
Monthly Lease Payment:	36 monthly lease payments of \$4185.38 (not including tax)
Purchase/Renewal Option:	\$1.00

This is a net lease proposal. Any applicable sales/use taxes are additional. The above implicit interest rate is indexed to the 36 month US Treasury Bill (currently 36 months = 4.51%). Any increase or decrease in the corresponding Treasury Bill will cause the lease rate factor to be adjusted point for point at the time of lease commencement. This proposal is subject to final investment committee approval. The above offer is valid for 30 days. If the above offer is acceptable to you, please approve below and fax back to me at 847-759-5131. If you have any additional questions, please call me at 847-759-5103. I look forward to working with you.

Sincerely,

AGREED TO AND ACCEPTED BY:

(Name) \_\_\_\_\_

Donna M. Gebarowski  
Regional Manager

(Title) \_\_\_\_\_

(Date) \_\_\_\_\_

**Rate Authorization Letter**

**Rate Authorization Letter**

The Recurring and / or Non-Recurring Charges and the Terms and Conditions as outlined below satisfy the requirements of the State and or Federal Regulatory Commission(s) concerning, but not limited to Competition, Regulatory Cost Floor, Regulated and Unregulated Service Elements and Term Payment Plan Contract lengths. After the required capital authority and Management approval are obtained pricing may be offered to the customer.

**Business Unit Finance Information**

Service Description: Ameritech Centrex System

Customer Name: Village of Downers Grove

RFD Number: 00-IL-28036      ATP/NAA Required: No

Pricing Completed: 11/16/00      New or Recast: Recast

Price Expiration Date: 7/31/01      Termination Liability: 70%  
(Percent of Contracted Rev)

Contract Length (Months): 36

Business Unit: CBS

Tariff or ICB Pricing: ICB

**Service Recurring Rates and Non-Recurring Charges**

**Option 1-Monthly Recurring**

Description	Tariff			Discount %		Contract Unit Rate		Contract Rate	
	Unit Quantity	Monthly Rate/Unit	NRC Each	Monthly Rate/Unit	NRC Each	Monthly Rate/Unit	NRC Each	Tot Monthly Rate	Total NRC Rate
Common Equipment Charge (1)	273	\$ 23.61	\$ -	30.0%	0.0%	\$ 16.53	\$ -	\$4,512.51	\$0.00
Non-contracted charges:									
Telephone Numbers-Block per group of 10	28	\$ 1.00	\$ -	0.0%	0.0%	\$ 1.00	\$ -	\$28.00	\$0.00
End User Complex Line Port	84	\$ 1.58	\$ -	0.0%	0.0%	\$ 1.58	\$ -	\$132.72	\$0.00
Deaf Relay	273	\$ 0.01	\$ -	0.0%	0.0%	\$ 0.01	\$ -	\$2.73	\$0.00
Caller ID-Network	27	\$ 8.00	\$ -	0.0%	0.0%	\$ 8.00	\$ -	\$216.00	\$0.00
<b>Total</b>								<b>\$4,891.96</b>	<b>\$0.00</b>

**Option 2-Single Payment Option**

Single Payment Option: \$138,634.75

**General Terms & Conditions**

The pricing and financial analysis developed to support this request will expire on 7/31/01  
 The appropriate approval level must be obtained prior to customer presentation of pricing.  
 Any deviations from quantities, design, pricing or T&Cs must be approved by Marketing and Product Management.  
 The Product Management Business Analysis Manager supporting this ICB:

**Service Provisioning Notes**

See attached spreadsheet for Service Transport Facilities Detail.

**Contracts Terms and Conditions**

(1) EUCL is included in common equipment rate. See attached sheet for a list of other items included in common equipment rate.

Terms and conditions per existing agreement.

Additional elements may be added at the following rates:

	NRC	Monthly	
Additional Centrex Voice Line	\$0.00	\$6.97	(This rate includes EUCL, but not STF.)
Additional Centrex ISDN National Line	\$15.00	\$8.97	(This rate includes EUCL, but not STF.)
Add'l Circuit Switched Voice Element	\$15.00	\$3.80	
Add'l Circuit Switched Data Element	\$15.00	\$8.50	
Packet Switched Data *D* Chan. Element	\$15.00	\$6.50	
Alternate Voice/Data Element	\$15.00	\$10.00	
Packet Switched Data *B* Chan. Element	\$100.00	\$82.00	
ISDN Attendant Position	\$1,500.00	\$150.00	
Add'l Secondary Directory Telephone Num	\$0.00	\$0.25	
Six Port Conference Circuit	\$50.00	\$57.50	

Village of Downers Grove

Service Transport Facilities Detail  
(for contract Attachment)

<u>Address</u>	<u>Access Area</u>	<u>Serving Central Ofc.</u>	<u>Lines Req'd</u>	<u>STF Cable or PAAT Provided</u>
801/825 Burlington	C	Downers Grove	210	200 Pair Cable 10 Pair-at-a-Time
2560 Wisconsin	C	Downers Grove	3	3 Pair-at-a-Time
5420 Main	C	Downers Grove	4	4 Pair-at-a-Time
3900 Highland	C	Downers Grove	12	12 Pair-at-a-Time
6700 Main	C	Downers Grove	10	10 Pair-at-a-Time
842 Curtis	C	Downers Grove	1	1 Pair-at-a-Time
5202 Washington	C	Downers Grove	12	12 Pair-at-a-Time
51010 Walnut	C	Downers Grove	18	18 Pair-at-a-Time
1015 Curtis	C	Downers Grove	3	3 Pair-at-a-Time

Village of Downers Grove  
(Common Equipment Description for Contract)

BTN: 630-434-5500  
Serving C.O. : Downers Grove  
Switch Type: Lucent (5ESS)  
CLLI: DWGVILDGDS0

<u>Included Elements</u>	<u>Qty</u>
Service Transport Facilities	As Described in Attachment
Centrex Voice Line	189
Centrex ISDN Line	84
ISDN Circuit Switched Voice Service Element	159
ISDN Circuit Switched Data Service Element	9
Secondary Directory Telephone Number	8
ACMSI	1
Caller ID - Intercom	132

## AMERITECH® CENTREX SERVICE AGREEMENT

This Agreement is entered into as of the date of the last signature hereto (the "Effective Date") between Ameritech Business Communications Services, a division of SBC Global Services, Inc. on behalf of Illinois Bell Telephone Company, an Illinois corporation, with its principal place of business located at 225 West Randolph Street, Chicago, Illinois 60606 ("Ameritech") and Village of Downers Grove with a place of business at 801 Burlington Ave., Downers Grove, Illinois 60515 ("Customer").

In consideration of the mutual promises set forth herein, the parties agree as follows:

### 1. Description of Service

#### 1.1 General Scope of Centrex Service and Features

In accordance with the terms and conditions herein, Ameritech shall furnish up to Customer's Network Point of Presence ("NETPOP"), the switching service supported by the appropriate equipment, materials, accessories, software, firmware, engineering, installation and maintenance services. Ameritech Centrex Service provided hereunder (the "Service") is a central office based switching service and shall be furnished by a 5ESS switch manufactured by Lucent and located in the Ameritech central office known as "Downers Grove."

#### 1.2 Service Features

The Service provided pursuant to this Agreement shall support the features described in Ill.C.C. No. 19, Part 5, Section 1. Only those features listed in Attachment 1 and 2 have been included in the rates specified in Section 3.1 of this Agreement.

#### 1.3 Service Transport Facilities

The Service provided pursuant to this Agreement includes the provision of Service Transport Facilities ("STF") as specified in Section 3.2 of this Agreement, which includes network access.

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Solely for use by employees of Ameritech and Customer with a need to know. Not to be disclosed to or used by any other person without prior written permission of Ameritech.

**2. Term**

**2.1 Commencement and Term**

This Agreement shall commence on the Effective Date and shall remain in effect for three (3) years thereafter (the "Term"). If Customer should elect to continue Centrex Service beyond the Term of this Agreement and has not entered into a new service agreement with Ameritech, then Ameritech shall continue to provide Ameritech Centrex Service to Customer at Ameritech's then-current monthly tariff rates.

**2.2 Existing Centrex Agreement**

Customer shall not be liable for termination charges under the current Centrex Agreement at the time Centrex Service is provided pursuant to this Agreement and at such time said agreement shall automatically terminate.

**3. Charges**

**3.1 Centrex Service Rates**

Customer shall pay the following Nonrecurring Charge and/or Monthly Charges, in accordance with Section 5:

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Common Equipment System Charge: Includes STF pairs as configured in Section 3.2; 189 Ameritech Centrex voice lines, 84 Centrex ISDN lines, 159 ISDN Circuit Switched Voice Service elements, 9 ISDN Circuit Switched Data Service elements, 8 Secondary Directory Telephone Numbers 1 Ameritech Centrex Message Signal Interface, and 132 Caller ID-Intercom	\$138,634.75*	

Customer may subscribe to and, in that event, Ameritech shall provide the following additional services at the rates listed below in accordance with Section 5

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\* This rate includes the End User Common Line Charge ("EUCL").

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<u>Additional/Optional Features</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Additional Centrex Voice line, each	\$---	\$ 6.97**
Additional Centrex ISDN line, each	\$ 15.00	\$ 8.97**
Additional Circuit Switched Voice Element	\$ 15.00	\$ 3.80
Additional Circuit Switched Data Element	\$ 15.00	\$ 8.50
Packet Switched Data "D" Channel element	\$ 15.00	\$ 6.50
Alternate Voice/Data element	\$ 15.00	\$ 10.00
Packet Switched Data "B" Channel element	\$ 100.00	\$ 82.00
ISDN Attendant Position	\$1,500.00	\$150.00
Additional Secondary Directory Telephone Number	\$---	\$ .25
Six Port Conference Circuit	\$ 50.00	\$ 57.50

### 3.2 STF

The Common Equipment System Charge set forth in Section 3.1 includes the provision of STF at the location(s) and in the quantities specified in Attachment 3.

The Nonrecurring and Monthly Charges for additional STF for the location listed in Attachment 2 or for any other locations shall be provided and paid for at STF pair-at-a-time or cable complement rates as specified in Ill.C.C. No. 20, Part 4, Section 2 and Ill.C.C. No. 19, Part 5, Section 2.

## 4. Other Charges

### 4.1 Service Ordering Charges

The service ordering charge as specified in Ill.C.C. No. 20, Part 3, Section 1, shall apply at the time Centrex Service is provided pursuant to the terms of this Agreement.

### 4.2 Line Connection Charges

Line connection charges as specified in Ill.C.C. No. 20, Part 3, Section 1, shall apply for each Centrex line installed pursuant to this Agreement.

\*\* This rate includes EUCL but does not include STF.

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#### 4.3 Channel Charges

For any Centrex lines located outside of the Downers Grove central office boundaries, additional mileage charges for 2001D channels as specified in Ill.C.C. No. 19, Part 15, Section 2, are applicable in addition to the STF and Centrex line rate.

#### 4.4 Local Usage

Usage charges appropriate to Customer's local service shall be billed as specified in Ill.C.C. No. 20, Part 4, Section 2.

#### 4.5 Taxes

Customer shall remit to Ameritech all applicable federal, state, and local taxes and all applicable municipal and state additional charges as then authorized under Ill.C.C. No. 20, Part 2, Section 2.

#### 4.6 End User Common Line Charges

If the EUCL charge is increased above \$4.93 per line per month, Ameritech shall charge Customer each month an amount equal to the increase in the EUCL charge (i.e., the total new EUCL charge minus \$4.93) multiplied by the appropriate number of PBX equivalent trunks for the number of Centrex lines then in service as determined in Ill.C.C. No. 20, Part 4, Section 2. Any decreases in the EUCL charge below \$4.93 shall be calculated using the same formula used for increases as detailed above and shall result in appropriate credits. This procedure is intended to maintain an equivalence between the rates for central office based service and the PBX trunk rates for private branch exchange systems of comparable size whenever the EUCL charge is increased or decreased.

#### 4.7 Charges for Other Work

Service charges as specified in Ill.C.C. No. 20, Part 3, Section 1, shall be applicable for services not specifically provided under this Agreement.

#### 4.8 Rate Stability

Subject to the provisions of Section 13-509 of the Illinois Public Utilities Act, the rates specified in Section 3.1, with the exception of the network access element of STF and EUCL, shall not be subject to rate increases for the Term of this Agreement. The network access element of STF shall not be subject to Ameritech-initiated rate increases for the Term of this Agreement.

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4.9 Additional Charge for Caller ID

In addition to the rates for Centrex ISDN service as specified in Section 3, Customer shall be subject to the rates for Caller ID services as described in Ill.C.C. No. 20, Part 7, Section 2 for each Centrex ISDN Electronic Key Service provided hereunder based upon trunk equivalency.

**5. Terms of Payment**

Upon the Effective Date hereof, Customer shall be liable to Ameritech for Nonrecurring Charge and/or the Monthly Charge specified in Section 3.1 with the Monthly Charge continuing each month thereafter during the Term of this Agreement.

Customer shall also be liable for any additional services ordered pursuant to Section 3.1 of this Agreement or pursuant to the tariff upon the installation of such services.

All invoices from and payments due to Ameritech shall be in accordance with Ameritech's standard billing procedures.

**6. Service and Maintenance Obligations**

Ameritech represents to Customer that the Centrex Service and features provided pursuant to this Agreement shall operate substantially and materially in accordance with the manufacturer's specifications and those set forth in this Agreement during the Term of this Agreement.

If, under normal and proper use, Centrex Service and features provided pursuant to this Agreement fail to perform substantially as specified above and Customer notifies Ameritech within the Term of this Agreement, Ameritech shall correct such service degradations or failures without charge to Customer in accordance with the provisions herein. Customer may report service and feature problems seven (7) days per week and twenty-four (24) hours per day.

Ameritech's repair obligation does not include damage, defects, malfunctions, service degradations or failures caused by Customer's or third party's abuse, intentional misuse, unauthorized use or negligent acts or omissions. In addition, the foregoing repair obligation applies only if Customer provides Ameritech with access on Ameritech's side of the NETPOP so as to enable Ameritech to perform maintenance or repair work.

When service is interrupted and the interruption exceeds twelve (12) hours (as measured from the time the interruption is reported to or detected by Ameritech, whichever occurs first), a credit allowance shall be made for that line or trunk, as specified in Ill.C.C. No.

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20, Part 2, Section 2. No other liability shall attach to Ameritech as a result of such interruption to service.

If Ameritech responds on site to a request for maintenance service from Customer where no actual service problem exists or where the fault or defect is determined to be on Customer's side of the NETPOP and such fault or defect is not covered by any other express obligation of Ameritech, then applicable charges shall be assessed against Customer.

THE FOREGOING REPRESENTATION IS EXCLUSIVE AND IN LIEU OF ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AGAINST AMERITECH FOR LOSS OR DAMAGE CAUSED BY, OR ARISING IN CONNECTION WITH, THE PERFORMANCE OR NONPERFORMANCE OF THE CENTREX SERVICE AND FEATURES PROVIDED PURSUANT TO THIS AGREEMENT SHALL BE THE OBLIGATIONS OF AMERITECH AS SET FORTH IN THIS AGREEMENT.

**7. New Features or Enhancements**

As new features or enhancements are made available to Ameritech from the switch manufacturer, Customer and Ameritech may meet to discuss their content and impending availability. New features or enhancements shall be made available to Customer subject to the following terms: (1) activation of such features and/or enhancements shall not be detrimental to the public network; (2) such new features are part of a software release which the manufacturer makes available to Ameritech for all of its central offices equipped to handle such changes; and (3) Customer agrees to pay the rates quoted by Ameritech for such feature or enhancement.

**8. Termination For Convenience**

In the event Customer terminates this Agreement for reasons not excused under the terms of this Agreement, then Customer shall be liable to Ameritech as liquidated damages, not as a penalty, for \$3,025.00 per month for each month remaining in the Term of this Agreement from the effective date of termination. Such sum is immediately due and payable.

**9. Breach**

Either party may terminate this Agreement immediately following written notice in the event the other party is in default as to any of its material obligations hereunder provided that (a) the defaulting party receives notice of termination containing a reasonably

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complete description of the default and (b) the defaulting party fails to cure such default within thirty (30) days of receiving such notice or ten (10) days of such notice if the default is nonpayment. Except as expressly provided in this Agreement, in the event of a breach of this Agreement by either Ameritech or Customer, the other party will be entitled to pursue any and all remedies available to it at law or in equity including court costs and reasonable attorneys' fees.

#### **10. Applicable Tariff Regulations**

The general regulations of Ameritech under Ill.C.C. No. 19 and No. 20 applicable to communications services apply to the services provided pursuant to this Agreement. The regulations of Ill.C.C. No. 19, Part 5, Sections 2 and 1 are applicable to the STF and Centrex provided pursuant to this Agreement, unless they are expressly inconsistent with the terms and conditions of this Agreement. In the event of an express inconsistency between the regulations in Ill.C.C. No. 19, Part 5, Sections 2 and 1 and the terms of this Agreement, the terms of this Agreement shall control.

Each reference to a tariff provision in this Agreement shall be deemed to mean or include any and all similar tariff provisions or other regulations changed or established from time to time in lieu of said tariff provision.

#### **11. Filing of Contract**

Subject to the provisions of Section 13-509 of the Illinois Public Utilities Act, this Agreement shall be filed with the Illinois Commerce Commission.

#### **12. Excused Performance**

Ameritech shall not be liable in any way for any delay or any failure of performance of the Centrex Service provided pursuant to this Agreement or for any delay, loss, damage or expenses due to any of the following:

- (a) Any causes beyond Ameritech's reasonable control including, but not limited to, fires, floods, epidemics, quarantine restrictions, unusually severe weather, manufacturer's delay, strikes, embargoes, explosions, power blackouts, wars, labor disputes, acts of civil disobedience, acts of civil or military authorities, acts stemming from governmental bodies (including courts and regulatory bodies), acts of nature, acts of public enemies, acts or omissions of carriers, provided Ameritech has exercised reasonable measures, if feasible, to mitigate such delay or failure; or
- (b) Any wrongful or negligent act or omission of Customer or its employees, agents, subcontractors or affiliates; or

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Customer shall not assign or otherwise transfer any rights or obligations under this Agreement without the prior written consent of Ameritech which shall not be unreasonably withheld or delayed. Any such assignment without prior written consent of Ameritech shall be void.

**17. Severability**

If any provision of this Agreement shall be held invalid or unenforceable, such provision shall be deemed deleted from this Agreement and shall be replaced by a valid and enforceable provision which so far as possible achieves the same economic and other benefits for the parties as the severed provision was intended to achieve, and the remaining provisions of this Agreement shall continue in full force and effect.

**18. Choice of Law**

The construction and interpretation of this Agreement and any claims arising hereunder or related hereto, whether in contract or tort, shall be governed by the laws (except those provisions relating to conflict of laws) of the State of Illinois.

**19. Waiver**

Failure of either party to insist on performance of any term or condition of this Agreement or to exercise any right or privilege hereunder shall not be construed as a waiver of such term, condition, right or privilege in the future.

**20. Publicity**

Neither party shall advertise or market any information relating to the service provided under this Agreement, including mentioning or implying the name of Customer or Ameritech, or its affiliates, without the prior written consent of the other party.

**21. Notices**

Any notice which under the terms of this Agreement must or may be given or made by either party hereunder shall be in writing and shall be delivered personally or sent by express delivery service or by certified mail, return receipt requested, addressed to the respective parties as follows:

If intended for Ameritech:

Ameritech Business Communications Services  
225 West Randolph HQ23  
Chicago, IL 60606-1824

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Attn. Office of the President

If intended for Customer:

Village of Downers Grove  
801 Burlington Ave.  
Downers Grove, IL 60515  
Attn. Martin Lyons, VP of Finance

or to such other address as either party shall designate by proper notice. Notices shall be deemed to have been received as of the earlier of the date of actual receipt or, in case of notices sent via US. mail, three (3) days after mailing. A signed receipt shall be obtained where a notice is delivered in person.

**22. Joint Work Product**

This Agreement is the joint work product of the parties, and in the event of any ambiguities, no inferences shall be drawn against either party.

**23. Entire Agreement**

The terms contained in this Agreement and the attachments and tariffs referred to herein, which are incorporated herein by this reference, constitute the entire agreement between the parties with respect to the subject matter hereof, superseding all prior understandings and communications, oral or written. This is the entire and exclusive agreement between the parties with respect to the subject matter hereof and supersedes all prior agreements, proposals or understandings, whether written or oral. This Agreement may not be modified except by a writing signed by both parties.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly

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authorized representatives as of the day and year set forth above.

**AMERITECH BUSINESS COMMUNICATIONS SERVICES, a division of SBC Global Services, Inc. on behalf of Illinois Bell Telephone Company**

**VILLAGE OF DOWNERS GROVE**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

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**ATTACHMENT 1  
STANDARD CENTREX FEATURES**

**AMERITECH CENTREX MATE**

Allows a Centrex customer to make changes in the line and/or feature configuration of their Centrex System as an alternative to the standard telephone company service order process.

**CALL DIVERTING**

Outgoing calls may be screened so that completion of calls to preselected areas is denied. The following arrangements are standard: a) intercom only (fully restricted), b) intercom and local calls (semi-restricted), and c) intercom, local and toll calls (unrestricted).

**CALL FORWARDING OF CALL WAITING CALLS**

Allows station users that have Call Forwarding and Call Waiting assigned to their lines to forward Call Waiting calls that are not answered within a set period of time automatically to a predetermined destination.

**CALL FORWARDING - BUSY**

Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system.

**CALL FORWARDING - DON'T ANSWER**

Allows incoming calls to automatically route to a preselected Centrex station line, attendant or to a line outside the Centrex group when the called station is not answered after a preset number of rings.

**CALL FORWARDING - VARIABLE**

Permits a station user to activate routing of incoming calls, to a preselected station line, attendant, or to a line outside of the system.

**CALL HOLD**

Allows a station user to hold a call in progress by dialing an access code.

**CALL PICKUP**

Allows station user to answer calls directed to another station line within the same pickup group by dialing a special code.

**CALL TRANSFER (INTRA-SYSTEM) - ALL**

Incoming, outgoing, and intercom calls may be transferred to other Centrex station numbers.

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#### CALL TRANSFER (INTER-SYSTEM) - DELUXE

Incoming, outgoing and intercom calls may be transferred to other Centrex station numbers or other lines outside the Centrex group. (Customer is responsible for any local or toll charges on transferred calls).

#### CALL WAITING/CANCEL CALL WAITING

Provides station user with an audible tone to indicate that an incoming call is waiting.

#### CONFERENCE CALLING 3 WAY

Allows a station user to add a third party to an existing call.

#### CONSULTATION HOLD

Allows a station user to hold a call in progress (incoming or outgoing) and originate another call with privacy.

#### DIRECT INWARD DIALING (DID)

Calls from outside the Centrex group may be dialed directly to each Centrex number.

#### DIRECT OUTWARD DIALING (DOD)

Calls may be placed outside the Centrex group without the aid of a system attendant.

#### DIRECTORY LISTINGS

The Company will furnish without charge one main listing for each system in the local exchange directory.

#### DISTINCTIVE RINGING AND CALL WAITING TONE

Calls coming from within the Centrex system are distinguished from calls coming from outside the Centrex system by different ringing and call waiting patterns.

#### END TO END SIGNALING

Allows a station user, while in the talking state, to send Dual Tone Multi-Frequency (DTMF) digits to the other end by using a dial pad.

#### EQUAL ACCESS FOR INTER MSA CALLING

Allows each station line to use a predetermined Interexchange Carrier without dialing any special codes.

#### HUNTING ARRANGEMENTS

Incoming calls to a busy Centrex line are redirected to a predetermined number(s) to search for an idle line on which to complete the call.

#### INTERCOM CALLING

Centrex users may dial each other's telephone number using 3, 4, or 5 digits without the aid of the system attendant.

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**MESSAGE WAITING INDICATOR - AUDIBLE**

This feature provides an audible tone signal, e.g. stutter dial tone, on a Centrex line to indicate a message waiting condition.

**NIGHT ANSWER (ALL VERSIONS)**

Allows an incoming night call to be indicated by the ringing of a customer provided night bell or a predesignated Ameritech Centrex line.

**SPEED CALLING - SHORT**

Allows a station user having access to place calls to a list of 6 or 10 numbers by dialing an access code.

**TOUCH TONE**

Provides for dialing a telephone number using Dual Tone Multi-Frequency (DTMF) signaling.

**USAGE BILLING BY LINE NUMBER**

Calls outside the Centrex system which incur message units or toll charges are billed by individual telephone number when the Company is the billing entity.

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## ATTACHMENT 2

### STANDARD ISDN CENTREX FEATURES

ISDN Centrex provides the capability for an ISDN set from a 5ESS Central Office to be utilized on the customer's Ameritech ISDN Centrex line over a 64 Kbps "B" channel. These are the standard ISDN Centrex features.

#### AMERITECH CENTREX MATE

Allows a Centrex customer to make changes in the line and/or feature configuration of their Centrex System as an alternative to the standard telephone company service order process.

#### AUTOMATIC DIAL

Provides for automatic dialing of a single telephone number via a specific button on the CPE telephone.

#### AUTOMATIC LINE PRESELECT

Automatically connects user to a line when the handset is lifted.

#### CALL DIVERTING

Outgoing calls may be screened so that completion of calls to preselected areas is denied. The following arrangements are standard: a) intercom only (fully restricted), b) intercom and local calls (semi-restricted), and c) intercom, local and toll calls (unrestricted).

#### CALL FORWARDING - BUSY

Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system.

#### CALL FORWARDING - DON'T ANSWER

Allows incoming calls to be automatically routed to a preselected station line or attendant on the same system, when the called station is not answered after a preset number of rings.

#### CALL FORWARDING - VARIABLE

Permits a station user to activate routing of incoming calls, to a preselected station line, attendant, or to a line outside of the system.

#### CALL FORWARDING PER KEY

Enables an ISDN user to direct each station line assigned this feature to Call Forward to a different number.

#### CALL HOLD

Allows a station user to hold a call in progress by dialing an access code.

#### CALL PICKUP

Allows station user to answer calls directed to another station line within the same pickup group by dialing a special code.

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**CALL TRANSFER (INTRA-SYSTEM) - ALL**

Incoming, outgoing, and intercom calls may be transferred to other Centrex station numbers.

**CALL TRANSFER (INTER-SYSTEM) - DELUXE**

Incoming, outgoing and intercom calls may be transferred to other Centrex station numbers or other business lines. (Customer is responsible for any local or toll charges on transferred calls).

**CALLED NUMBER DISPLAY**

Capability to display called number with proper CPE.

**CALLER ID**

Incoming numbers from outside the Centrex system are displayed on compatible Customer Provided Equipment.

**CALLER ID - INTERCOM**

Capability to display calling number within the system with the proper CPE.

**CALLING REASON DISPLAY**

In addition to a display of both the caller's number and the number being called, this also indicates the reason a call has been forwarded.

**CONFERENCE CALLING 3 WAY**

Allows a user to conference incoming, outgoing, or internal calls.

**CONSULTATION HOLD**

Allows a station user to hold a call in progress (incoming or outgoing) and originate another call with privacy. The user can then consult, establish a three way call or transfer the call.

**DIRECT INWARD DIALING (DID)**

Calls from outside the Centrex system may be dialed directly to each Centrex number.

**DIRECT OUTWARD DIALING (DOD)**

Calls may be placed outside the Centrex system without the aid of a system attendant.

**DIRECTORY LISTINGS**

The Company will furnish without charge one main listing for each system in the local exchange directory.

**DISPLAY CAPABILITY**

For properly equipped CPE with display capabilities, this feature also displays user-entered or incoming call information during the use of other Centrex features.

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#### **DISTINCTIVE RINGING**

Calls coming from within the Centrex system are distinguished from calls coming from outside the Centrex system by different ringing patterns.

#### **END TO END SIGNALING**

Allows a station user while in the talking state, to send Dual Tone Multi-Frequency (DTMF) digits to the other end by using a dial pad.

#### **EQUAL ACCESS FOR INTER MSA CALLING**

Allows each station line to use a predetermined Interexchange Carrier without dialing any special codes.

#### **FEATURE BUTTONS**

Allows a user to activate features or access trunk groups via buttons on a CPE telephone.

#### **GROUP INTERCOM**

Centrex users may be members of an intercom group of up to 99 members.

#### **HUNTING ARRANGEMENTS**

Incoming calls to a busy Centrex line are redirected to a predetermined number(s) to start to search for an idle line on which to complete the call.

#### **INCREASE SHARED DIRECTORY NUMBER GROUP SIZE**

Increases the number of customer-provided multi-button sets that can share call appearances of a directory number from eight to thirty-two. One of the multi-button sets may be an analog set. This arrangement is provided only in association with ISDN National lines. Additionally, the number of station users who can bridge onto a conference call is subject to the restriction that the number of conferees plus conference bridges cannot exceed six.

#### **INTERCOM CALLING**

Centrex users may dial each other's telephone number using 3, 4, or 5 digits without the aid of the system attendant.

#### **LAST NUMBER REDIAL**

Allows a CPE station button to be designated for initiating redial of the last number called.

#### **LEAVE MESSAGE ACTIVATION**

Capability for a station to activate, via a button, an audible or visual message indication at other stations.

#### **LISTEN ON HOLD**

Allows a user to place a called party on hold and listen through the speaker on a properly equipped set.

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#### **MAKE SET BUSY**

Allows a CPE station button to be designated to busy out all lines terminating on the telephone set.

#### **MESSAGE RETRIEVAL DISPLAY**

Provides the capability of a station to directly retrieve messages from a message center via button activation and cancel the message waiting indication. Requires a message waiting key and three way calling with transfer for proper operation.

#### **MESSAGE WAITING ACTIVATION CONTROL**

Provides the capability for a predesignated station to activate audible or visual message waiting indications at other stations.

#### **MESSAGE WAITING INDICATION - VISUAL**

This feature provides the capability of a visual message waiting indication key, which indicates a message is waiting at the message center.

#### **MULTIPLE APPEARANCE DIRECTORY NUMBER (MADN) - SINGLE CALL ARRANGEMENT (SCA)**

Provides capability to terminate duplicate telephone numbers on Electronic Key Line type sets or single line sets.

#### **ON HOOK DIALING**

Allows the user to originate calls without lifting the handset.

#### **PICK UP HELD CONFERENCE CALL FROM SHARED DIRECTORY NUMBER CALL APPEARANCE**

Allows a station user, with a customer-provided multi-button set that shares a call appearance of a directory number with another station user, to establish a conference call, place it on hold, and have the other station user pick it up.

#### **REPEAT ALERT**

A station can be designated to receive additional alert tones when a call terminates on a Directory Number (DN), MADN, or Group Intercom Key and while the station is active on another call.

#### **RINGING OPTIONS FOR MADN**

Provides additional ringing options to a Multiple Appearance Directory Number (MADN) group.

#### **SECONDARY MADN CALL FORWARDING**

Allows secondary MADN members to activate or deactivate call forwarding from their sets.

#### **SET INSPECT**

A predesignated button displays features assigned to buttons on the phone or displays the calling or called number of either an active call or a call on hold.

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#### SHARED DIRECTORY NUMBER (DN) BRIDGING WITH CONFERENCE CALLS

Allows station users with customer-provided multi-button sets with shared call appearances of a directory number to bridge onto a conference call established on a shared call appearance directory number.

#### SHORT HUNT

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

#### SPEED CALLING - SHORT

Allows a station user having access to place calls to a list of 6 or 10 numbers by dialing an access code.

#### STOP HUNT - ACCESS CODE

This feature may be assigned to any hunt line, directory number, multi line hunt line or distributed hunt line. This feature is controlled by the customer dialing an access code. When the access code is not dialed (not activated) hunting occurs. The hunting feature is canceled when the access code is dialed (activated).

#### TERMINAL MANAGEMENT

Provides for the management of ISDN terminals by designating the capability of adjunct control, automatic hold/drop preference, and button management.

#### TIME AND DATE DISPLAY

Allows time and date to be displayed. Time and date are provided by the central office.

#### TOUCH TONE

Provides for dialing a telephone number using Dual Tone Multi-Frequency (DTMF) signaling.

#### USAGE BILLING BY LINE NUMBER

Calls outside the Centrex system which incur message units or toll charges are billed by individual telephone number when the Company is the billing entity. □

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**Attachment 3**  
**Service Transport Facilities**

<u>Location</u>	<u>Cable Size</u>
801/825 Burlington	200 Pair Cable 10 Pair-at-a-Time
2560 Wisconsin	3 Pair-at-a-Time
5420 Main	4 Pair-at-a-Time
3900 Highland	12 Pair -at-a-Time
6700 Main	10 Pair -at-a-Time
842 Curtis	1 Pair -at-a-Time
5202 Washington	12 Pair -at-a-Time
51010 Walnut	18 Pair -at-a-Time
1015 Curtis	3 Pair -at-a-Time

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**Business Unit Finance Information:**

Customer Name:	Village of Downers Grove
Service Description	Custom Contract
RFD Number:	00-L-29217
Business Unit:	BCS

Pricing Completed:	12/14/00
Pricing Expiration Date:	6/12/01
Contract Length (Months):	36
TVD %	10.0%

**Rate Authorization Letter**

All monthly service charges and local, toll and 800 usage charges provided out of Ameritech's Exchange Tariff (with the exception of CALC and E-911 charges) including but not limited to those listed below shall be provided at the rate(s) set forth in this Schedule and shall contribute to Customer's Annual Commitment Level.

**General Terms & Conditions:**

The pricing and financial analysis developed to support this request will expire on 6/12/01  
The appropriate approval level must be obtained prior to customer presentation of pricing  
Any deviation from quantities, design, pricing or T&Cs must be approved by Marketing and Product Management. The Product Management Business Analysis Manager supporting this ICB:

Customer's Annual Commitment Level is	\$50,750.00
Customer's Annual Toll SubCommitment is	\$5,900.00
Customer's Annual 800 SubCommitment is	\$0.00
Customer's Annual list state(s) Local Usage SubCommitment is	\$0.00

**General Comments**

All revenue commitments are calculated before service level discounts and TVD but after postalized rates for CBR.  
See schedules A&B for pricing and volume discount %.  
Local usage and toll are billed in 18/6 second increments.

**Contract Terms and Conditions**

Standard terms and conditions apply.

Village of Downers Grove  
 Custom Contract  
 12/14/00

All monthly Service charges and local, toll and 800 usage charges provided out of Ameritech's Exchange Tariff (with the exception of CALC and E-911 charges and Local Number Portability surcharges) including but not limited to those listed below shall be provided at the rate(s) set forth in this Schedule and shall contribute to Customer's Annual Commitment Level.

**SCHEDULE A**  
 (Contributory Services)

**Ameritech Services**

**Service Rate/Minute**  
 (Postalized)

**Main Billing Telephone Number**  
 (per state)

Illinois IL

Account team to provide

**Ameritech Local Access Services:**

- PBX Trunks  
(DID, DOD, 2-way)
- Measured Business Lines
- ISDN Direct
- ISDN Prime
- ISDN Centrex
- Centrex Access
- Centrex Features
- Central Office Features

Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate

**Ameritech Local Usage:**

- Illinois Band A Local Usage
- Illinois Band B Local Usage
- Illinois Band C Local Usage

\$ 0.017 *
\$ 0.025 *
\$ 0.030 *

Rate/min (postalized)  
 Rate/min (postalized)  
 Rate/min (postalized)

**Ameritech IntraLATA Toll/800 Usage:**

- IntraLATA Toll
- Toll-Free 800/888

\$ 0.060
Current Rate

Rate/min (postalized)  
 Rate/min (postalized)

**Transport (Exchange Tariff Only):**

- ADTS DS1 Charges
- Base Rate
- DS1 (Intrastate/IntraLATA)
- DS3
- SONET
- Digital Trunking
- ADTSE

Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate
Current Rate

Customer's Annual Commitment Level is	\$50,750.00
Customer's Annual Toll SubCommitment is	\$5,900.00
* Local usage is billed in 18/6 increments.	

Village of Downers Grove  
 Custom Contract  
 12/14/00

**SCHEDULE B**

**Eligible Ameritech Services**

**Ameritech Local Access Services:**

Measured Business Lines

**Optional Access Services:**

Central Office Features

**Ameritech Local Usage:**

Illinois Band A Local Usage

Illinois Band B Local Usage

Illinois Band C Local Usage

**Ameritech IntraLATA Toll/800**

**Usage:**

IntraLATA Toll

Customer shall receive

**Applicable Service  
 Level Discount or  
 Service Level Rate**

**State Designation**

**Illinois**

Current Rate

*Delete those not eligible under this Agreement*

Current Rate

\$	0.017	Postalized Rate Reflected on Schedule A
\$	0.025	Postalized Rate Reflected on Schedule A
\$	0.030	Postalized Rate Reflected on Schedule A

\$	0.060	Postalized Rate Reflected on Schedule A
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10.0%

Volume Discount off Services Listed above.

CUSTOM CONTRACT for DISCOUNTS  
BETWEEN  
SBC GLOBAL SERVICES, INC.  
AND  
VILLAGE OF DOWNERS GROVE

This Contract is entered into as of the date of the last signature hereto (the "Effective Date") between Ameritech Business Communications Services, a division of SBC Global Services, Inc. with a place of business located at 225 West Randolph Street, Chicago, Illinois 60606-1824 on behalf of Illinois Bell Telephone Company, an Illinois Corporation, ("Ameritech"), and Village of Downers Grove with offices at 801 Burlington Avenue, Downers Grove, Illinois 60515 ("Customer").

Whereas, Ameritech values Customer's business and desires to provide to Customer discounts for certain Ameritech Services based upon the satisfaction of the conditions contained in this Contract; and

Whereas, Customer desires to obtain discounts for certain Ameritech Services based upon Customer's purchase of a minimum amount of such Ameritech Services as stated herein.

Now, therefore, in consideration of the foregoing and of the mutual covenants and agreements contained in this Contract and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Ameritech and Customer hereby agree as follows:

1. Term. The term of this Contract shall be thirty-six (36) months, commencing on the first date such discounts apply, provided however that the discounts provided herein shall apply no later than sixty (60) days after the Effective Date of this Contract.

2. Ameritech Contributory Services. During the term of this Contract, Customer (including affiliates which are both owned and controlled by Customer) shall purchase from Ameritech for its own internal use the Ameritech Services described in Schedule A at the monthly rates set forth in the applicable tariff, any other existing Contract or as set forth in Schedule A (the "Contributory Services"). Notwithstanding the above, Federal or State regulated rate components governed by tariff (e.g. Federal Access, Port, End User Common Line, E-911 charges and Local Number Portability surcharges) are excluded. Customer agrees that it will not resell any of the Contributory Services set forth on Schedule A. The Contributory Services purchased by Customer herein shall be provided to Customer at the locations set forth in Schedule C and are subject to the terms and conditions of the applicable tariffs, or any other existing Contract for such Contributory Services except as provided herein. Additional Ameritech Services may be added to Schedule A upon the mutual written agreement of the parties.

3. Customer Commitment. In order to receive Service Level and Volume Discounts on the Ameritech Services set forth in Schedule B, Customer shall annually commit to purchase, at a minimum, the dollar amount of the Contributory Services set forth in Schedule A (the "Annual Commitment Level"). The Annual Commitment Level set forth in Schedule A and, if applicable, the SubCommitment Levels for the products listed and in the amounts specified in Schedule A (the "SubCommitment Levels") shall be reviewed and calculated annually on the anniversary date of the Term of this Contract by Ameritech and Customer. Customer will be invoiced on a monthly basis

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for Contributory Services and Customer agrees to pay such invoice within thirty days of the invoice date or as provided within the applicable tariff, or any other existing agreement for such Contributory Services. In the event Customer's purchases during each twelve (12) month period of the term are less than the Annual Commitment Level and/or SubCommitment Level(s) set forth in Schedule A, Ameritech shall invoice Customer the difference between the Contributory Services purchased and the Annual Commitment Level and or SubCommitment Level(s) set forth in Schedule A. Payment on such invoice shall be due to Ameritech within thirty (30) days of the invoice date.

4. Discounts. As a result of Customer's Annual Commitment Level and/or SubCommitment Level(s) set forth in Schedule A, Customer shall become entitled to both Service Level Discounts/Rates and/or Volume Discounts (the "Discounts") on the Ameritech Services listed in Schedule B. The discount percentages/rates for the Service Level and/or Volume Discounts are also set forth in Schedule B. At the end of each month, Ameritech shall apply the Service Level Discount where noted in Schedule B to the rate set forth in Schedule A (unless Schedule A reflects a postalized rate which already includes the Service Level Discount). The Volume Discount set forth in Schedule B shall be applied after giving effect to the Service Level Discount. Discounts are not applicable to nonrecurring charges. The Discounts shall be applied to Customer's monthly invoice for the month earned. Such Discounts shall apply within sixty (60) days of the Effective Date of this Contract and are based on Customer's satisfaction of the Annual Commitment Level for each year of this Contract.

5. Termination Liability. Except as provided elsewhere in this Contract, in the event Customer terminates this Contract prior to its expiration for any reason, other than breach of the Contract by Ameritech, Customer shall be billed a lump sum amount ("Termination Charges") equal to the Annual Commitment Level remaining for the balance of the term of this Contract. Termination Charges will be billed in a lump sum to Customer's Main Billing Telephone Number and will be due upon receipt.

6. Adjustments in Customer's Sites. The locations and accounts set forth in Schedule C (which may be modified from time-to-time) served by Ameritech shall contribute to the Annual Commitment Level and receive the benefits of this Contract. Ameritech and Customer share the responsibility of ensuring that all eligible accounts are included under this Contract at the time of execution. In the event it is later determined that additional accounts should be included under this Contract, Ameritech will add the accounts but is under no obligation to provide retroactive discounts or credits to revenue commitments. It shall be Customer's responsibility to notify Ameritech of any changes to Customer's locations. In the event there are any significant changes in Customer's locations, Customer and Ameritech shall negotiate in good faith any changes required to this Contract.

7. Limitation of Liability. Ameritech shall not be liable to Customer for any indirect, incidental, special or consequential damages, including lost profits and business opportunities, regardless of the form of action, arising out of or in connection with the performance or nonperformance of obligations undertaken in this Contract.

8. Assignment. Customer shall not assign or otherwise transfer any rights or obligations under this Contract without prior written consent of Ameritech, which consent shall not be unreasonably withheld or delayed. Any such assignment shall be in whole and not in part, and any such assignment without prior written consent of Ameritech shall be void.

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9. No Disclosure. Except to the extent required by law or government regulation, Customer shall not make any public announcement of or otherwise disclose to any third party the existence of this Contract or any of the terms or provisions of this Contract without Ameritech's prior written consent. To the extent this Contract relates to Services provided in Ohio, this provision does not apply.

10. Regulatory Approval and Jurisdiction. Approval of this Contract by any applicable regulatory agency, if any approval is determined by Ameritech to be necessary, will be obtained by Ameritech. If approval is required and not obtained, then this Contract will immediately terminate and Customer shall receive a refund of any non-recurring charge paid.

11. Joint Work Product. This Contract is the joint work product of the parties and, in the event of any ambiguities, no inferences shall be drawn against either party.

12. Entire Contract. The terms and conditions contained in this Contract are in addition to the terms and conditions of the applicable tariffs, or any other existing agreements. Neither party shall be bound by any pre-printed terms additional to or different from those in this Contract that may appear subsequently in the other party's form documents, purchase orders, quotations, acknowledgments, invoices or other communications except for any applicable tariffs. This Contract may only be modified by a writing signed by both parties.

IN WITNESS WHEREOF, the parties have executed this Contract as of the Effective Date set forth above.

VILLAGE OF DOWNERS GROVE

AMERITECH BUSINESS COMMUNICATIONS SERVICES, a division of SBC Global Services, Inc. on behalf of Illinois Bell Telephone Company,

By: \_\_\_\_\_

By: \_\_\_\_\_

Printed Name \_\_\_\_\_

Printed Name \_\_\_\_\_

Title \_\_\_\_\_

Title \_\_\_\_\_

Date \_\_\_\_\_

Date \_\_\_\_\_

**SCHEDULE A  
(Contributory Services)**

All monthly Service charges and local, toll and 800 usage charges provided out of Ameritech's Exchange Tariff (with the exception of End User Common Line and E-911 charges and Local Number Portability surcharges) including but not limited to those listed below shall be provided at the rate(s) set forth in this Schedule and shall contribute to Customer's Annual Commitment Level.

<u>Ameritech Services</u>	Service Rate/Minute (Postalized)	Main Billing <u>Telephone Number</u>
Illinois:		
<b>Ameritech Local Access Services:</b>		
■ PBX Trunks (DID, DOD, 2-way)	Current Rate	
■ Measured Business Lines	Current Rate	
■ ISDN Direct	Current Rate	
■ ISDN Prime	Current Rate	
■ ISDN Centrex	Current Rate	
■ Centrex (Access/Features)	Current Rate	
■ Centrex Office Features	Current Rate	
<b>Ameritech Local Usage:</b>		
■ Illinois Band A Local Usage	\$0.017/min*	
■ Illinois Band B Local Usage	\$0.025/min*	
■ Illinois Band C Local Usage	\$0.030/min*	
<b>Ameritech IntraLATA Toll Usage:</b>		
■ IntraLATA Toll	\$0.060/min	
■ Toll Free 800/888 Service	Current Rate	
<b>Transport (Exchange Tariff Only)</b>		
■ Base Rate/DS-0	Current Rate	
■ DS-1 (Intrastate/IntraLATA)	Current Rate	
■ DS-3	Current Rate	
■ Sonet	Current Rate	
■ Digital Trunking	Current Rate	
■ ADTS-E	Current Rate	

\* Rates are being billed per minute with increments of 18 seconds, and additional increments of 6 seconds or fraction thereof.

Annual Commitment Level is \$50,750.00  
Annual Toll Sub-Commitment is \$5,900.00

**SCHEDULE B  
Eligible Services**

<u>Eligible Ameritech Services</u>	<u>Applicable Service Level Discount State Designation or Service Level Rate</u>	
<b>Ameritech Local Access Services:</b>	-	Illinois
Measured Business Lines	Current Rate	
Centrex Features		
<b>Ameritech Local Usage:</b>	-	
Illinois Band A Local Usage	\$0.017/min	
Illinois Band B Local Usage	\$0.025/min	
Illinois Band C Local Usage	\$0.030/min	
<b>Ameritech IntraLATA Toll/800 Usage:</b>	-	
IntraLATA Toll	\$0.060/min	

Customer shall receive 10% Volume Discount off Services Listed above.

**SCHEDULE C**

Customer's Sites

Attached is the list of Customer accounts.

VILLAGE OF DOWNERS GROVE

11/00

ACCOUNT NUMBER	CUST CODE	BTN IND	LIST NAME	LIST ADDRESS	CITY	ACCOUNT TYPE
6302413945	304	Y	DOWNERS GROVE VILLAGE	5101 MAIN	DOWNERS GROVE	BUSINESS
6303530664	512	Y	VILLAGE OF DOWNERS GRO VE	5002 MAIN	DOWNERS GROVE	BUSINESS
6303531648	595	Y	DOWNERS GROVE VILLAGE OF	5101 WALNUT	DOWNERS GROVE	BUSINESS
6304341959	536	Y	DOWNERS GROVE VILLAGE OF	842 CURTISS	DOWNERS GROVE	BUSINESS
6304345500	571	Y	DOWNERS GROVE VILLAGE OF	801 BURLINGTON	DOWNERS GROVE	BUSINESS
6304359851	922	Y	VILLAGE OF DOWNERS GROVE	4424 ARBOR	DOWNERS GROVE	BUSINESS
6304939639	970	Y	DOWNERS GROVE VILLAGE OF	5101 WALNUT	DOWNERS GROVE	BUSINESS
6306630310	826	Y	DOWNERS GROVE VILLAGE OF	3301 FINLEY	DOWNERS GROVE	BUSINESS
6306631346	960	Y	VILLAGE OF DOWNERS GROVE	2103 75TH	DARIEN	BUSINESS
6307691095	807	Y	VILLAGE OF DOWNERS GROVE	1202 75TH	DOWNERS GROVE	BUSINESS
6307691096	805	Y	VILLAGE OF DOWNERS GROVE	2304 MAPLE	DOWNERS GROVE	BUSINESS
6307691097	806	Y	VILLAGE OF DOWNERS GROVE	5324 PARK	DOWNERS GROVE	BUSINESS
6307691098	794	Y	VILLAGE OF DOWNERS GROVE	1037 SUMMIT	DOWNERS GROVE	BUSINESS
6307691099	799	Y	VILLAGE OF DOWNERS GROVE	3501 FINLEY	DOWNERS GROVE	BUSINESS
6309632427	97	Y	DOWNERS GROVE VILLAGE OF	801 BURLINGTON	DOWNERS GROVE	BUSINESS
6309639675	538	Y	DOWNERS GROVE VILLAGE OF	5001 MAIN	DOWNERS GROVE	BUSINESS
6309642357	628	Y	VILLAGE OF DOWNERS GROVE	2048 PRENTISS	DOWNERS GROVE	BUSINESS
6309644395	542	Y	DOWNERS GROVE VILLAGE OF	825 BURLINGTON	DOWNERS GROVE	BUSINESS
6309644592	825	Y	DOWNERS GROVE VILLAGE OF	801 BURLINGTON	DOWNERS GROVE	BUSINESS
6309682131	575	Y	DOWNERS GROVE VILLAGE OF	801 BURLINGTON	DOWNERS GROVE	BUSINESS
6309684043	588	Y	DOWNERS GROVE VILLAGE OF	825 BURLINGTON	DOWNERS GROVE	BUSINESS
6309691554	621	Y	VILLAGE OF DOWNERS GROVE	801 BURLINGTON	DOWNERS GROVE	BUSINESS
630Z215414	451	Y	VILLAGE OF DOWNERS GROVE	801 BURLINGTON	DOWNERS GROVE	UNCLASSIFIED
630Z215427	867	Y	VILLAGE OF DOWNERS GROVE	801 BURLINGTON	DOWNERS GROVE	UNCLASSIFIED
708Z210097	561	Y	VILLAGE OF DOWNERS GROVE	801 BURLINGTON	DOWNERS GROVE	UNCLASSIFIED
TOTAL						