

CRYSTAL
MAINTENANCE SERVICES CORPORATION

Lake Center Plaza
1699 Wall Street, Suite 504
Mount Prospect, Illinois 60056

Phone: (847) 228-6555
Fax: (847) 228-6588

Mount Prospect, March 7, 2001

Village of Downers Grove
Public Works Department
Mr. Stanley R. J. Balicki
Special Projects Coordinator
5101 Walnut Avenue
Downers Grove, IL 60515-4074

Dear Mr. Balicki,

Thank you for the opportunity to be of service for another year.

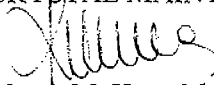
CRYSTAL MAINTENANCE SERVICES CORP. is very much interested in extending our
janitorial service agreement under the same terms and conditions.

New contract will be from 05/01/2001 – 04/30/2002.

Thank you again for your time and consideration.

Your business is very much appreciated.

Truly,
CRYSTAL MAINTENANCE SERVICES CORP.


Margo M. Kowalski
Accounts Representative

Accepted by:

Date: _____, 2001
Village of Downers Grove
Downers Grove, IL 60515-4074