

ComEd Responses to Residents Concerns From September 15, 2011 Town Hall Meeting

Resident Concerns	ComEd Response/Improvement Plans	Status	Targeted/Scheduled Date	Completion Date
Deteriorating/Damaged Pole near Belmont Ave	ComEd confirmed condition of pole; Pole is scheduled to be replaced	Pending	Pending	
Pocket of On-Going Reliability Issues in Area near Arrow Wood, Parrish and Wood Ave	ComEd investigated outages at this location. According to ComEd, homes in the area, which is Circuit W4101, are positively affected by the work that has been completed in the Orchard Brook subdivision. These homes experienced two extended storm-related outages in 2011, which are the same outages experienced in the Orchard Brook subdivision.	No further work scheduled at this time. Staff will continue to work with ComEd representatives to monitor outages in the area and ensure there is no discrepancy between Orchard Brook and the residents in this area.	N/A	N/A
Transformer Concern on Queens Court	Transformer Repaired	Completed	COMPLETED	Sep-11
Transformer and Pole Enveloped by Vine near Prairie	ComEd confirmed that vine needed to be removed. Vine killed and removed on 9/22/11.	Completed.	COMPLETED	Sep-11
Area near 39th and Saratoga	ComEd review outage data in the area. There have been four outages in the area in 2011 - two were extended storm-related outages on 6/21/11 and 7/11/11.	Completed work included replacement of 1200 ft of cable, Installation of Hendrix cable, Distribution automation and upgraded lightning protection. Staff will continue to monitor outages in the area to determine whether equipment upgrades have positively affected the area.	N/A	N/A
Resident concern about poles snapping near Blodgett	Area previously identified as priority circuit (W036) by Village. ComEd presented plans to improve reliability for this circuit at 9/15/11 Town Hall Meeting.	Targeted tree trimming planned for this circuit, south of Randall between Benton and Blodgett	By the end of March, 2012	
Area near 55th and Benton	See Above	Targeted tree trimming south of Randall between Benton & Blodgett	By the end of March, 2012	
Area near 59th and Middaugh - Concern over outages before storm event	Circuit 8017 previously identified by Village as priority area. ComEd presented plans for this circuit at the 9/15/11 Town Hall Meeting.	Combination of new Hendrix Cable on 55th Street and targeted tree trimming on 55th Street between Main and Lyman	By the end of March, 2012	
Area near 59th Street and Grand Avenue	Area not included by Village as priority area, but added by ComEd as target area. ComEd presented plans on 9/15/11.	Targeted tree trimming south of 59th St between Blodgett and Osage	By the end of March, 2012	
Longmeadow - Resident Concerned about On-going Outages	ComEd reviewed outage data. Area experienced six outages in 2011, zero outages in 2010 and two outages in 2009. ComEd Installed Voltage Recorder to track outages. Circuit was not identified by Village as priority circuit but was added to list by ComEd.	Targeted tree trimming Meyers Rd from I-88 to 35th st, 35th st to Douglas Rd, Douglas Rd to N/Ogden and N/Ogden to Cumnor	By the end of March, 2012	
Area near 4100 Sterling	Same circuit as above. Added to list for tree trimming by ComEd.	Tree trimming Meyers Rd from I-88 to 35th st, 35th st to Douglas Rd Douglas Rd to N/Ogden Ave N/Ogden to Cumnor	By the end of March, 2012	

Resident Concerns	ComEd Response/Improvement Plans	Status	Targeted/Scheduled Date	Completion Date
Area near Franklin and Elm. Resident concerned about discrepancy between outages on north and south side of street.	ComEd is scheduling a more complete review by Reliability Department.	Pending	Pending	
Holland Place (Resident concerned about outages and claim information)	Area was identified as priority area by Village. ComEd presented plans at September 15, 2011 meeting and contacted resident to provide additional information on filing claims.	Scheduled for tree trimming and for 3,600 feet of Hendrix cable.	By Summer 2012	
Area south of Downers Grove South High School (Springside Ave)	Area is in Circuit W803, which was identified as a priority circuit by the Village in the Reliability Report. ComEd presented plans for this circuit at the September 15, 2011 Town Hall Meeting.	Targeted tree trimming west of Main between Palmer and 67th. Install 700' Hendrix Cable. Replace 500 feet of underground cable between Lancaster and Bonnie Brae	By Summer 2012	
39th & Washington - Concerned about on-going outages	Area is Circuit W458X, not included in original Village reliability report as priority area, but added to improvement plans by ComEd.	Tree trimming Meyers Rd from I-88 to 35th st, 35th and Douglas	By the end of March, 2012	
Area near Douglas and Wilson - Concerned about transformer fires and lightning	ComEd reviewed outage data. Area experienced two weather-related outages in 2011 and one weather-related outage in 2010	No further work scheduled by ComEd at this time. Staff will continue to monitor this area to verify that additional work is not desired for this area.	N/A	
Area near Chicago and Florence, resident concerned about power surges	ComEd reviewed outages in the area. Area has experienced two outages in 2011, one in 2010, two in 2008, one in 2007.	No further work scheduled at this time. Village staff will continue to monitor outages in this area to determine if additional work is desired.	N/A	
8th Street - Resident concerned about poles	ComEd is reviewing.	Pending	Pending	
Area near Longmeadow and West End Ave	Area experienced three outages in 2011 and two in 2010	Tree trimming was completed in July 2011	COMPLETED	Sep-11
Area near 41st and Cumnor - Resident concerned about poles lying on ground	ComEd investigated situation and poles were removed on 9/21/2011	Complete	COMPLETED	Sep-11
Area near 55th Street and Carpenter - Residents concerned about on-going outages	Area falls into circuits W8017 and W036, which were identified by the Village as priority areas. ComEd presented plans for improvements at September 15, 2011 Town Hall Meeting.	Reliability plans included replacing Hendrix cable and completing tree trimming south of 55th street between Middaugh and Carpenter, North of 55th Street between Brookbank and Carpenter	By Summer 2012	
Area near 59th and Washington	See above	Reliability plans included replacing Hendrix cable and completing tree trimming south of 55th street between Middaugh and Carpenter, North of 55th Street between Brookbank and Carpenter	By Summer 2012	
Area near 75th Street and Fairmount (Question about claims)	ComEd discussed the situation with resident, provided additional information on claims	Pending claim	Pending	