

ABOUT THE PROGRAM

The purpose of the Village of Downers Grove Taxi Coupon Program is to assist eligible participants with their transportation needs. The Village provides a 50% subsidy to offset the cost of taxi services.

Participants use coupons in place of cash to pay for taxi fares.

COUPONS ARE NOT VALID FOR TRIPS TO THE AIRPORT.

ELIGIBILITY

The Taxi Coupon program is open to:

- Residents age 65 and over who live within the corporate limits of the Village of Downers Grove.
- Residents with disabilities who have a valid RTA Card **AND** live within the corporate limits of the Village of Downers Grove.

REGISTRATION

Participants must register in person at Village Hall, 801 Burlington Avenue and show proof of residency and/or eligibility. Acceptable forms include:

Residency

Utility bill
Lease document
Bank statement

Age

Driver's license
State ID card
Citizenship papers
Passport

Disability

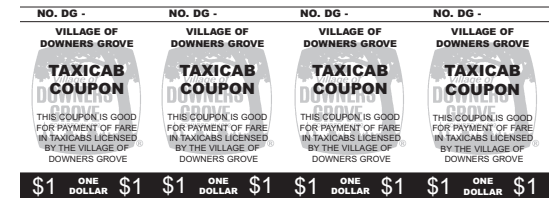
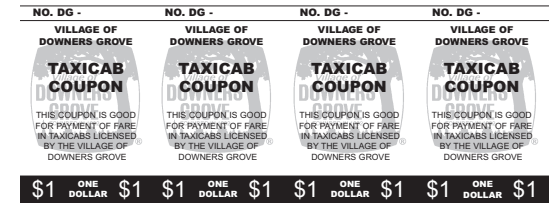
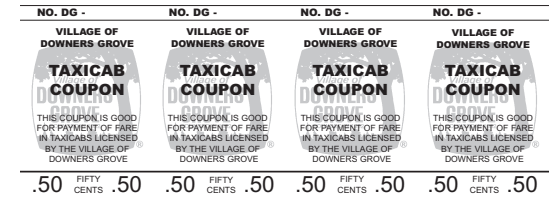
Valid RTA card

All participants must renew their registration annually .

COUPONS

Each sheet of coupons is equal to \$10 in value and costs \$5. The sheet includes twelve perforated coupons; eight \$1 coupons and four 50 cent coupons.

Participants are limited to purchasing SIX coupon sheets per calendar month.





WHERE TO PURCHASE

In Person

Village Hall, 801 Burlington Ave.,
during business hours:
M-F, 8:00 a.m. to 5:00 p.m.

Public Works Facility, 5101 Walnut Ave.,
M-F, 7:30 a.m. - 5:00 p.m.

A third party may purchase coupons on behalf of a participant, provided that the participant's name and information is imprinted on the check; OR payment is accompanied by a signed letter from the participant granting permission for the purchase of the coupons.

By Mail

The fee for the maximum of six sheets of coupons, including postage, is **\$31.56**. Checks payable to the Village of Downers Grove may be mailed to:

Village of Downers Grove
801 Burlington Ave.
Downers Grove, IL 60515
Attn: Cashier/Taxi Coupons

LICENSED TAXI COMPANIES

Taxi companies licensed by the Village of Downers Grove must accept the taxi coupons for fares.

Cab Companies Currently Licensed
(Listed in random order)

- Alliance Taxi 630-968-1323
- 303 Taxi 630-303-0303
- American Taxi 630-305-0700

HOW TO REPORT A VIOLATION

If a licensed taxi company refuses to accept your coupons call or ask the driver to call 911. Please also contact the Village at (630) 434-5535 as soon as possible after the incident.

It is helpful to have the following information:

- Name of the company
- Name of the driver
- Date and time of incident

All other customer service issues should be reported directly to the taxi company.



TAXI

A Guide to the Taxi Coupon Program

rev 10/2021



1.630.434.5500

801 Burlington Avenue Downers Grove, IL 60515

