

Village of Downers Grove Staff Report to the Human Service Ad Hoc Committee
August 25, 2020
Submitted by David Fieldman, Village Manager

Summary of Services

At the July 28, 2020 meeting, the Human Service Ad Hoc Committee requested that staff prepare a summary of the services provided by the agencies which have made presentations to the Committee. Attached please find the Summary of Services document.

Review of 2019 Human Service Ad Hoc Committee Report to Village Council and Discussion of 2020 Report to the Village Council

At the [December 18, 2018](#) Village Council meeting, the Village Council created and appointed seven members to the Human Service Ad Hoc Committee (HSAHC). The committee met four times in 2019 from January through May. At the conclusion of the four meetings, the committee was tasked with creating a report answering two questions posed by the Village Council:

1. What role shall an appointed Human Service Commission serve in the Village?
2. What can and should an appointed standing Human Service Commission do to assist the Village Council in promoting the function and mission of the Village on an on-going basis?

The final report, which can be found [here](#), was presented to the Village Council on [August 6](#) and [September 17, 2019](#). Village Council discussed the presented report in conjunction with the preparation of the 2019-2021 Long Range Plan. Two options were presented:

- Option 1: Accept the Human Service Ad Hoc Committee Report as presented.
- Option 2: Reconstitute the Human Service Ad Hoc Committee and direct them to:
 - Develop more specific recommendations on actions, and to prioritize the recommended actions
 - Consider presentations by Village of Downers Grove departments, Downers Grove Township, DuPage County, and Not-For-Profit organizations about the human services currently being provided in and around the community
 - Commence work in January and complete work by June 30, 2020.

Village Council directed staff to proceed with Option 2 and the Human Service Ad Hoc Committee was officially re-established at the [December 17, 2019](#) Village Council meeting. The reconstituted HSAHC has the following Committee Powers and Duties:

- Hold regular meetings to discuss and develop more specific recommendations on actions, and to prioritize the recommended actions;

- Consider presentations by the Village of Downers Grove departments, Downers Grove Township, DuPage County, and Not-For-Profit organizations about the human services currently being provided in and around the Village;
- Submit a report to the Village Council, addressing the issues identified herein for consideration no later than June 30, 2020;
- Perform any additional duties and tasks as the Village Council may from time to time direct.

On July 7, the [Village Council extended the deadline](#) for the completion of the HSAHC work to October 31, 2020.

Updated Meeting Schedule

The HSAHC meeting schedule and topics are as follows:

Date	Topic
Tuesday, January 28	Presentations by the Village Police and Fire Departments
Tuesday, February 25	Presentations by the Downers Grove Public Library, School Districts 58 and 99
Tuesday, July 28	Presentations by Downers Grove Township and DuPage County
Tuesday, August 25	Presentation NAMI Review of 2019 Report Discussion of 2020 Report
Tuesday, September 22	Committee discussion and draft of recommendations
Tuesday, October 27	Committee final discussion and recommendations

As noted in the table above, the HSAHC will discuss the 2020 Report at the August, September and October meetings. The discussions should focus on the direction provided by the Village Council.

Develop more specific recommendations on actions, and to prioritize the recommended actions

The following key discussion questions should be considered:

- Of the original recommendations, which ones should be categorized as High, Medium and Low priorities? Why?
- Which of the recommendations should be made more specific?

- What specific recommendations or direction should be added to the original recommendations?

The recommendations in the 2019 report are as follows:

What role shall an appointed Human Service Commission serve in the Village?

The **Human Service Commission** should serve as:

- **Advisors** to the Village Council and Staff
- **Ambassadors** for recognizing and celebrating diversity in the community
- **Advocates** for the Provision of Social Services to Downers Grove Residents
- **Coordinators** of Social Services for Those in Need
- **Facilitators** of Communication and Engagement Among:

Residents	The Village of Downers Grove
Stakeholders	Other Governments and Agencies
Service Providers	

The **Village of Downers Grove** should support the Human Service Commission efforts by:

- Including **social service issues in the Long Range Plan**
- Identifying and **securing funding and resources** to sustainably support the Human Service Commission efforts
 - Consider partnerships with other governments, businesses and agencies
 - Consider the use of sponsorships
 - Consider the use of volunteers
 - Identify permanent, dedicated revenue sources
- Hire a **qualified professional staff member** to serve as the liaison to the Human Service Commission and to coordinate the provision of services to those in need

What can and should an appointed standing Human Service Commission do to assist the Village Council in promoting the function and mission of the Village on an on-going basis?

The Human Service Commission should:

- Work to make the Village of Downers Grove a **Community of Inclusiveness** where all residents and community members are welcomed and supported
- Promote community **events celebrating and promoting diversity**
- Promote and facilitate **diversity in community leadership positions**
- Identify **social trends and issues** facing the Village by reviewing and analyzing data
- Identify **gaps in services** to those in need in the community
- **Identify and prioritize social service needs**
- Assist in providing services to **connect residents with social service providers**
 - Create and maintain a database of social services available in Downers Grove
 - Consider hiring a staff member who works as an advisor and advocate for residents in need to social services
- Work with the Downers Grove Economic Development Corporation to **address social issues through economic development** activities
- Promote the inclusion of **social service issues in the Village's Long Range Planning and Budgeting** efforts
- Develop **recommendations for resource allocation**
- **Focus its efforts** on those in need, including but not limited to:
 - Homeless
 - Elderly
 - LGBTQ community
 - Low income
 - Persons with disabilities
 - Persons in need of transportation
 - Youth
 - Persons with mental health issues
- Be a **permanent, active commission** which meets on a regular basis
- Explore the **creation of committees** to maximize the effectiveness of the Human Service Commission
 - Committees could focus their efforts on specific topics
 - Could increase the resources available to address issues
- **Engage directly** with the segments of the community in need of services
 - Appoint representatives of the focus populations segments to the Commission and committees
 - Facilitate communication with residents in need of services
- **Review Village of Downers Grove actions** which may affect the availability of services

Attachments
Summary of Services

Human Service Ad Hoc Committee

Summary of Services

This report summarizes the services provided by the agencies which made presentations to the Human Service Ad Hoc Committee at the January, February and July meetings.

Village of Downers Grove Services

Service/Program	Seniors	Youth	Homeless	Mentally-III	Persons with Disabilities
Smoke Alarm Program	✓				✓
Senior Life Safety Education	✓				
Community Care Program (CCP)	✓	✓	✓	✓	✓
Youth Firesetter Intervention Program		✓			
Elderly Service Officers	✓				
Seniors Personal Safety Education Program	✓				
Crisis Intervention Team (CIT)			✓	✓	
Language Line					✓
Peer Jury		✓			
National Alliance on Mental Illness (NAMI) Direct Referral				✓	
De-Centralized Mobile Crisis Response Pilot Program				✓	
DuPage PADS Partnership and Street Outreach			✓		
Taxi Coupon Program	✓				✓
Contribution to DuPage Senior Citizens Council (DSCC)	✓				

School Districts 58 & 99 Services

	<h1>D99 Multi-Tiered System of Support</h1>
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	Academic	Social Emotional	Post-Secondary
Tier 1 (All)	<ul style="list-style-type: none"> ▪ College Board SAT Suite ▪ Star Reading and Math: Progress Monitoring ▪ D99 Core Curriculum ▪ Academic Resource Centers ▪ Academic Planning - Counselor 	<ul style="list-style-type: none"> ▪ PBIS: Mustang Way, Positively North and T99 ▪ CSSS Department ▪ Naviance – Student Inventories ▪ Early Intervention System ▪ Wellness Wednesdays ▪ Student Leadership Opportunities ▪ Grade 9 SEL Screener ▪ SAP Programming: Red Ribbon Week, Snowball ▪ Dean student handbook presentation 	<ul style="list-style-type: none"> ▪ Career Awareness ▪ Post-Secondary Exploration ▪ Employment Readiness ▪ College and University Preparation ▪ Independent Living ▪ Naviance Student

	Academic	Social Emotional	Post-Secondary
Tier 2 (Some)	<ul style="list-style-type: none"> ▪ 200 Level Core Courses ▪ Strategies for Academic Success ▪ Read 180 & System 44 ▪ Seminar Courses: Early Engagement ▪ Math 5 Courses ▪ STRIVE: Homework Support ▪ EL Programming ▪ Summer Bridge ▪ Summer Program 	<ul style="list-style-type: none"> ▪ Alpha Problem-Solving Teams ▪ Psychoeducational Groups ▪ Restorative Practice/Peer Mediation ▪ Diverse Cultural Engagement Student Groups ▪ 9th Grade At-Risk Transition List ▪ Co-Taughts 	<ul style="list-style-type: none"> ▪ Career and Education Groups ▪ Goal Setting ▪ AVID Program ▪ College Field Trips ▪ TCD Field Trips ▪ TCD Enrollment ▪ PLTW Courses

	Academic	Social Emotional	Post-Secondary
Tier 3 (Specific)	<ul style="list-style-type: none"> ▪ Teacher Academic Support ▪ Counselor Academic Support ▪ DuPage ROE ALOP Program ▪ Credit Recovery (Edgenuity) 	<ul style="list-style-type: none"> ▪ Assist Teams ▪ Individual Student Support ▪ CSSS/Deans ▪ Dean Re-entry Meetings ▪ Outside Referrals for Support ▪ DuPage ROE Partners for Success Program ▪ Homebound Services and Supports ▪ Related Services ▪ Processing Anonymous Alerts ▪ Hospitalization Transition Meeting 	<ul style="list-style-type: none"> ▪ Individual Post-Secondary Counseling ▪ Financial Aid assistance ▪ Transition Planning ▪ Interview Support

Housing & Homelessness

- Bridge Communities - Transitional Housing
- Downers Grove Women's Shelter - Shelter Services
- District Partnerships - Shared Transportation
- DuPage ROE Regional Homeless Liaison - Coordination of Services and Grants

Mental Health Services

- SASS - Screening, Assessment & Support Services
- FSP Coordinator - Family Service Planning (DuPage County Health Department)
- Downers Grove Emergency Responders - Emergency Management Coordination and Protocol Review
- NAMI - Mental Health First Aid
- School Safety Updates - Statewide Terrorism and Intelligence Center

Health and Wellness

- DuPage County Health Department - Disease Reporting, Communicable Disease Support, Undesignated Epi pens
- Stop the Bleed Training - American College of Surgeons
- Delegated Care Aide (Diabetic Supports) - Pediatric Department of Endocrinology - Loyola University Medical Center
- Gender Spectrum Training - Lurie Children's Hospital
- Emergency Seizure Response Training - Epilepsy Foundation of Greater Chicago

Downers Grove Public Library Services

- Services for Persons Experiencing Homelessness
- Lunch and Learn Programs Focussing on Social Services Agencies
- Technology Training
- Job Listing Board
- Services to Senior Living Facilities
- Outreach to School District 58 and 99
- Book Clubs for Persons with Disabilities
- Organization of the Month Program
- Service Fair
- Community Dialogues
- Special Programs for Children, Teens and Seniors
- Homework Help
- ESL and Basic Skills
- Voter Registration Assistance

DuPage County Services

- [Age Well DuPage Senior Resource Directory \(PDF\)](#)
- [Animal Control Home](#)
- [Bikeways Home](#)
- [Care Center](#)
- [Case Management](#)
- [Citizen Corps](#)
- [Clothing and Household Good Vouchers](#)
- [Community Resource Database](#)
- [Community Services Block Grant](#)
- [Community Services Home](#)
- [CSBG Scholarship](#)
- [DUI Counseling Requirements](#)
- [DuPage Health Department](#)
- [DuPage RX Prescription Drug Card](#)
- [Equal Housing Opportunity](#)
- [Fair Housing](#)
- [Family Center Brochure \(PDF\)](#)
- [Family Center Overview](#)
- [Healthcare Information and Counseling](#)
- [Home Delivered Meals](#)
- [Home Health Care Agencies](#)
- [Housing Assistance](#)
- [Human Services Grant Fund](#)
- [Illinois Home Weatherization Assistance Program \(IHWAP\)](#)
- [Income Tax Preparation Assistance](#)
- [Information and Referral](#)
- [Intake](#)
- [Intake and Referral Home](#)
- [Long-Term Care Facilities](#)
- [Low Income Home Energy Assistance Program \(LIHEAP\)](#)
- [Prescription and Eyeglass Assistance](#)
- [Ride DuPage Transportation Program](#)
- [Single Family Rehab](#)
- [Special Needs Service \(Paratransit\)](#)
- [Transportation Assistance](#)
- [workNet DuPage](#)

Downers Grove Township Services

Youth Life Skills Programs

- Social and Emotional Learning classes taught to school aged children
- Character building
- Bullying/Empathy

- Anxiety & Stress Management
- Positive Goal Setting
- Drug and Alcohol Prevention Strategies
- Conflict and Anger Management
- Positive Communication Skills
- Healthy Relationships and Dating
- Sexual Harassment
- Cyberbullying and Social Media Safety

Senior Citizen Programs

- Dial-a Ride
- Reduced Rate RTA Pass
- Illinois Benefit Access Program intake
- Temporary Handicapped Parking Placards
- Banner News Newsletter
- Vintage Times Cable Programs
- Driver's Education Classes
- Car Care Check-up Clinic
- Senior Survival Series Information Programs
- Meals on Wheels
- Well-being Checks
- Community Dining
- Minor Home Repairs
- Contractor Referrals
- Yard Clean-ups
- Friendly Visit Check-ups

Human Services Programs

- Low Income Energy Assistance Program
- Assistance for Rent and Living Expenses
- Food Pantry
- Clothing Pantry
- Transportation to Medical Appointments
- Temporary Financial Assistance
- Holiday Family Support
- Community Gardens and Food Growers Network