

**VILLAGE OF DOWNERS GROVE  
ZONING BOARD OF APPEALS MINUTES  
September 25, 2019**

**CALL TO ORDER:**

Chairperson (Ch.) Michael McCann called the meeting to order at 7:01 PM.

**ROLL CALL:**

**AYE:** Ms. Eberhardt, Mr. Maier, Mr. Steffes, Mr. Foernssler, Ch. McCann

**NAY:** Mr. Frost, Mr. Werner

**A quorum was established.**

**Staff:** Flora Ramirez, Development Planner  
Stan Popovich, Director, Community Development

**Also Present:** Greg Batelli

**MEETING PROCEDURES:**

Ch. McCann asked those in attendance to silence their phones for the duration of the meeting. He reviewed the procedures to be followed during the public hearing, noting that there was one petition before the Board for consideration. He verified with Staff that the proper notifications had been made regarding posting of the petition, and noted that members of the Zoning Board of Appeals have had an opportunity to review the materials provided by Staff and in some cases have visited the site in question. He explained that in order for a requested variation to be approved there must be a majority of four votes in favor of approval. Ch. McCann called upon anyone intending to speak before the Board on the Agenda item to be sworn in, as the public information portion of the meeting is an evidentiary hearing and comments made during this portion of the meeting are considered testimony. He explained that Staff would make its presentation first, followed by comments by the Petitioner. If anyone in the audience wishes to speak either in favor of or in opposition to the petition, they would have the opportunity to do so following the Petitioner's presentation. When the public participation portion of the meeting is closed, the Board will deliberate on the information provided and vote to either approve or deny the petition.

**APPROVAL OF MINUTES – August 28, 2019**

**A Motion was made by Mr. Maier, seconded by Mr. Steffes to accept the minutes as presented.**

**Ch. McCann called for a Voice Vote. The Motion carried 5:0.**

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**19-ZBA-0004: A petition seeking a zoning exception for vertically extending a non-conforming wall. The property is currently zoned R-4, Residential Detached House 4 located at the**

**northwest intersection of Douglas Road and Wilson Street, commonly known as 4820 Douglas, Downers Grove, IL. (PIN 09-08-2324-038). Greg Batelli, Petitioner and Owner.**

**Staff Presentation:**

Ms. Flora Ramirez, Development Planner, stated that the petition is seeking a zoning exception to allow a vertical extension of an existing non-conforming wall at the northwest intersection of Douglas Road and Wilson Street in an R-4 zoning district. She reviewed elevation drawings of the proposed wall extension. She explained that the required street setback is 25 feet from the street. The building is encroaching about half of the required setback. The existing two-story house is set back 11.01 feet to 12.3 feet from the south property line. She provided the east elevation as well, outlining the street setback line with the area of encroachment. She also noted that the petition would remodel the second story from a cross-gabled roof to a single-gabled roof addition. She noted that the windows are facing the street yard.

Ms. Ramirez noted that the Standards for Approval for a building exception have all been satisfied. The overall proposal will meet the building and zoning requirements. In addition, the actual horizontal length of the non-conforming wall will not be increased. She provided an outline of the goals of the Comprehensive Plan, noting that the proposal falls in line with those goals by re-investing housing stock to prevent deterioration.

Ms. Ramirez said that based on Staff's report dated September 25, 2019 and its analysis, Staff believes the standards and criteria for granting the exception have been met subject to the condition noted on page 4 of Staff's report.

A question was raised as to the square footage of the proposed extended wall versus the existing wall. Ms. Ramirez replied that there is a limit to a horizontal extension, however that does not apply to this petition, which is for a vertical extension. She further explained that the second floor gabled roof would be higher than the existing gable. There was some discussion as to how the extension affects the appearance of the existing house. The house will be under the 35' limitation on height.

**Petitioner's Statement:**

Mr. Greg Batelli said currently the configuration of the building is a two-flat which they intend to convert into a single-family home. They are attempting to create a more functional space and add the peak of the roof with the ridge only raising it by 2.5 feet. The top of the wall will be consistent with the top of the peak. He referenced the front elevation, which shows that the front window doesn't change at all. The footprint of the home will remain the same.

A question was raised as to feedback received from neighbors. Ms. Ramirez said that the primary question was whether the building would be a single-family home.

A Board member said that based on the drawings prepared, the amount of windows seem very small compared to the extension of the wall, and somewhat out of proportion. Mr. Batelli replied said the house has a lot of character, is located on the corner, and it's most artistic feature is probably the turret. Each side has the bay window with the rock at the bottom. They hope to make it aesthetically pleasing. The window placement is basically a function of the interior layout re bedrooms, bathrooms, etc. He further replied that the turret is the entry and faces east.

Ch. McCann called for any comments from the public.

1. Rick Curley of 535 Wilson said the neighbors were wondering what was happening with the building. The house has been vacant for a long time. It is great to see someone taking the house and actually making it into a livable space again. As to feedback from neighbors, there was a block party this past weekend, and neighbors on the block are glad to see that it is not being torn down. The only concern of residents was the access to the garage, which is on the side or alleyway, which right now is gravel and overgrown. He asked whether the alley would be extended to Prairie again, or simply a drive to this house. He said it is good to see something happening with the property. Ch. McCann said this Board doesn't address the issue of alleyways. He said he assumes that topic would go through the Plan Commission.

Mr. Zawila said that there are options with the Village as to how they might proceed with the issue of the alley, and people would have to petition the Village.

There being no further comments, Ch. McCann closed the public portion of the meeting to Board deliberations on a voice vote.

### **Deliberation:**

Ch. McCann said this is a petition that he would be in favor of recommending approval for. Ms. Eberhardt said this is a good example of revitalizing the housing stock. There were no conflicting opinions expressed by the Board members.

**Ch. McCann moved that based on the analysis presented by Staff, that the Zoning Board recommends approval of the requested exception subject to the following condition:**

**1. The vertical wall exception shall substantially conform to the Staff report and architectural drawings prepared by Dimension Designs, dated September 9, 2019 except as such plans maybe modified to conform to the Village codes and ordinances. Mr. Maier seconded.**

**AYES: Ch. McCann, Mr. Maier, Ms. Eberhardt, Mr. Steffes, Mr. Foernssler**

**NAYS: None**

**The Motion to approve carrier unanimously, 5:0:0.**

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Mr. Zawila stated that there was a meeting scheduled for next month.

### **Adjournment**

**Ch. McCann adjourned the meeting by voice vote at 7:36 PM.**

Respectfully submitted,

Tonie Harrington  
Recording Secretary  
(transcribed from mp3 recording)

**DOWNERS GROVE PUBLIC LIBRARY  
BOARD OF LIBRARY TRUSTEES  
JANUARY 22, 2020, 7:30 P.M.  
LIBRARY MEETING ROOM**

**MINUTES**

1. **Call to Order.** President Graber called the meeting to order at 7:30 p.m.
2. **Roll Call.** Members present: Trustee Carissa Dougherty, Trustee Swapna Gigani, Trustee Barnali Khuntia, Trustee Kim Stapleton, President Jonathan Graber. Absent: Trustee David Humphreys.

Also present: Director Julie Milavec, Assistant Director Jen Fredericks, Executive Assistant Katelyn Vabalaitis, Building Operations Director Ian Knorr, Downers Grove Public Library Foundation Art Committee Chair Robin Tryloff, Friends of the Library President Joni Hansen, Ed Pawlak.

3. **Welcome to Visitors.** President Graber welcomed visitors and thanked them for their interest in the library.
4. **Approval of Minutes.**
  - a. November 13, 2019. It was moved by Stapleton and seconded by Dougherty THAT the Minutes of the November 13, 2019 Regular Monthly Meeting be approved as presented. Motion passed by voice vote.
5. **Financial Matters.**
  - a. November 2019 Financial Report. Milavec presented the report. She noted that the Board packet included a large financial report, detailing the end of November 2019 financials, December 2019 financials, unaudited fiscal year 2019 fund balances, and invoice approvals for December 2019 and January 2020.
  - b. December 2019 Financial Report. Milavec presented the report. The unaudited numbers for the end of fiscal year 2019 show the library's revenue at 102%. The Capital Replacement Fund is only 93% expended, which includes the additional lighting project completed beyond the initial plan. More rebates are anticipated to arrive as well, which would bring the library to roughly \$60,000 under budget in the Capital Replacement Fund for 2019. The end of December reports show the library at 93.8% in Operating Fund expenditures with a few more adjustments to come. The February Board packet will include the definite year-end financials for 2019.

January invoices include both fiscal year 2019 and fiscal year 2020. Milavec noted the payment of Arthur J. Gallagher Risk Management and Libraries of Illinois Risk Agency (LIRA) invoices, which include the library's workers compensation premium renewal and the full liability insurance package.

President Graber thanked Milavec for the detailed Capital Replacement Fund balance report included in the Library Director's Report. Milavec noted that before the next budget season, she will be meeting with Building Operations Director Ian Knorr to go over the capital needs assessment to take a closer look at what figures can be adjusted after the library was able to complete extra building projects.

- c. December 2019 Invoices. It was moved by Dougherty and seconded by Khuntia THAT the payment of December 2019 capital replacement fund invoices totaling \$55,676.40, the payment of December 2019 operating fund invoices totaling \$125,252.19, and the ratification of November 2019 payrolls totaling \$220,442.78 be approved. Roll call: Ayes: Dougherty, Gigani, Khuntia, Stapleton, Graber. Nays: None. Abstentions: None.
  - d. January 2020 Invoices. It was moved by Dougherty and seconded by Khuntia THAT the payment of January 2020 operating fund invoices for fiscal year 2019 totaling \$55,337.38, the payment of January 2020 capital replacement fund invoices for fiscal year 2020 totaling \$292.94, the payment of January 2020 operating fund invoices for fiscal year 2020 totaling \$88,070.47, and the ratification of December 2019 payrolls totaling \$217,309.28 be approved. Roll call: Ayes: Dougherty, Gigani, Khuntia, Stapleton, Graber. Nays: None. Abstentions: None.
6. **Public Comment on Agenda Items**. President Graber invited comment. There was none.
  7. **Public Comment on Other Library Business**. President Graber invited comment. There was none.
  8. **New Business**.
    - a. 2020 Masonry, Exterior Painting, and Doors Project Bid Awards. The library received bids from six painters and eight masonry outfits. Building Operations Director Ian Knorr and Jason Perunas from Shales McNutt Construction met with the two lowest responsible bidders and walked through the details of the project, making sure the bidders understood the full scope of work.

It was moved by Stapleton and seconded by Gigani THAT the masonry contract be awarded to Otto Baum Masonry with Alternate 2 in the amount of

\$89,290 and the painting contract be awarded to K&J Painting for the base bid only in the amount of \$11,550. Roll call: Ayes: Dougherty, Gigani, Khuntia, Stapleton, Graber. Nays: None. Abstentions: None.

- b. Personnel Policy, 3.40 Alcohol and Drug Free Workplace. Milavec presented an expanded alcohol and drug policy based on a sample from HR Source. With the legalization of recreational cannabis, HR Source revised their policy recommendations. It allows for testing for alcohol and drugs in cases of reasonable suspicion. President Graber requested a revision to the second to last sentence in the third paragraph of section 3.40.1.

It was moved by Khuntia and seconded by Gigani THAT the update to the Personnel Policy Section 3.40 Alcohol and Drug Free Workplace be approved with added revisions. Motion passed by voice vote.

- c. Art Donation by the Downers Grove Public Library Foundation. Foundation Art Committee Chair Robin Tryloff presented two pieces that the Foundation recommends the library accept as donations. These two pieces, along with the Melissa Leandro piece accepted in October 2019, would broaden the public art experience of the library.

It was moved by Stapleton and seconded by Khuntia THAT the donation by the Downers Grove Public Library Foundation of artist Sarvin Haghighi's works *Reborn* and *Rumi Session Series; love* be accepted. Roll call: Ayes: Dougherty, Gigani, Khuntia, Stapleton, Graber. Nays: None. Abstentions: None.

9. **Unfinished Business.** There was none.

10. **Library Director's Report.** Milavec presented her report. Before or after the February Board meeting, Trustees will be getting their pictures taken by Media Lab Coordinator Ed Bromiel. Milavec congratulated Executive Assistant Katelyn Vabalaitis on 15 years of service at the library. Each Board member received new copies of *Serving Our Public 4.0: Standards for Illinois Public Libraries*. Milavec acknowledged the passing of former Board of Trustee member Thomas Read, who served on the Board from 2003-2016 and was instrumental in the revitalization of the Downers Grove Public Library Foundation. The Foundation will have their first major fundraiser on Saturday, February 22 at Cadence Kitchen. Tickets are \$50 per person and available on their website. It will be a meet the artist event with Melissa Leandro, the artist behind the new piece of art for the library's lobby. On Sunday, February 23, the Foundation will host a free public unveiling of the new artwork at 3:00 p.m. in the lobby.

- a. Facilities Department Report by Building Operations Director Ian Knorr. Building Operations Director Ian Knorr gave an overview of the Facilities Department and discussed current trends and future plans. Facilities focuses on building functionality to make sure the building operates without any disruption of service. The library has a new cleaning company as of January 1, 2020 and new cleaning practices have also been implemented, including bi-monthly deep cleaning of the public restrooms. Custodian John Martin handles the grounds and works closely with the Green Grovers of Downers Grove during the spring, summer, and fall. Ian sets up preventative maintenance schedules, handling some maintenance in house and hiring out for other equipment maintenance. In regards to building improvements, Facilities focused on energy efficiency in 2019 and the library is 90% LED converted to date. The new HVAC system is much more energy efficient as well.

Facilities also focuses on safety and security, making sure patrons and staff have a safe building to work in and visit. This includes security patrols of the building, video monitoring, and the development of a Safety and Security Team. Future plans include the 2020 exterior masonry project and the 2021 roof rubber membrane replacement. Ian is working on a survey of usable space and is at the very beginning stages of looking into solar energy options. Ian noted that the building's elevator was not included in the capital needs assessment but should have been. Facilities has been keeping up on maintenance of the elevator but is starting to price out an elevator remodel for the near future.

#### **11. Trustee Comments and Requests for Information.**

Trustee Stapleton asked about the application for the Illinois Public Library Per Capita Grant that was included in the packet. It is funded through the state of Illinois and funded at a maximum of \$1.25 per capita. The library's application was submitted to the state in December.

#### **12. Adjournment.** President Graber adjourned the meeting at 8:35 p.m.

# Meeting Minutes

Village of Downers Grove  
Human Service Ad Hoc Committee

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Committee Room

01/28/20

7:00 PM

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## I. Call to Order

Village Manager Dave Fieldman called the meeting of the Human Service Ad Hoc Committee of the Village of Downers Grove to order at 7:02 p.m. in the Committee Room of the Downers Grove Village Hall.

## II. Roll Call

**Committee Members Attendance (Present):** Samantha Aycock (chair), Chris Gilmartin, Tom Connolly, Azizi Marshall, Kimberly Nagy, Becky Campbell

**Absent:** Stephanie Williams

**Staff:** Village Manager David Fieldman, Police Chief Shanon Gillette, Fire Chief Jeff Pindelski, Deputy Village Clerk Village April Holden

**Guests:** Cavanaugh Gray

## III. Introduction of Committee Members and Staff Liaison

Committee members and staff introduced themselves. Dave Fieldman, Village Manager, introduced Village Commissioner Cavanaugh Gray.

## IV. Purpose of the Human Service Ad Hoc Committee

Mr. Fieldman said the previous Committee has done great work and has already produced a report addressing the role of the Human Service Committee and what it should do to support the Village Council. That report was presented to Council in August and September 2019 and was well received. The Council directed the Committee to build on this report with respect to more specific recommendations and actions, and to prioritize the actions.

Mr. Fieldman said there are many services provided by a variety of groups. The Committee will hear from them.

## V. Committee Deliverables

Mr. Fieldman said the Committee is charged with updating the report with more specific recommendations and actions. In terms of specific deliverables, a written report is due 6/30/2020.

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## VI. Review of Meeting Schedule

Mr. Fieldman said human service providers will make presentations at the first four meetings. The last two meetings will be devoted to putting together the report. He said they would start with the internal team – Police and Fire Departments. They will hear from representatives of the Downers Grove Public Library and School Districts 58 and 99 in February. In March there will be presentations from representatives of Downers Grove Township and DuPage County, and in April, there will be presentations from representatives of local non-profit organizations. He noted that there will be flexibility in the schedule if more time is needed to compile the report.

Ms. Campbell asked about broadening the spectrum and scope.

Mr. Fieldman said he would like to hear from other Committee members regarding this.

Ms. Aycock mentioned funding and Ms. Campbell said that was a big concern.

Mr. Fieldman said the Council is aware that a funding component is part of this.

Ms. Aycock said the former Committee had great ideas but they came with a price tag and the Committee has no budget. She said it is smart to look at what is available at no cost.

Ms. Campbell said there was discussion about research funding.

Mr. Fieldman spoke about the Economic Development Corporation (EDC) and the funding of that Corporation. He said the charge of the EDC has been narrowly focused. He said the Committee discussed including human services in the EDC focus. Mr. Fieldman said the economic condition of the Village has improved over the last several months.

Mr. Gilmartin asked if the Committee is hearing about programs to determine the gap, or to learn of programs.

Ms. Aycock said it is both. She spoke about addressing human services people need.

Mr. Gilmartin said some of what the Committee is to do is to determine whether the Human Service Commission should be reinstated. This Committee will disband in six months.

Ms. Nagy said a recommendation in the previous report was to reconstitute the Commission.

## VII. Presentations by Village Staff

Fire Chief Jeff Pindelski said the Fire Department conducts several programs. He provided information on the following:

### Smoke Alarm Program

Under this program, the Village installs smoke alarms in residential units at no cost to the resident. Fire Department staff identify residential buildings which may benefit from the program because they have an elevated risk of experiencing a fire or have high rates of calls for service. Most of these buildings house a large number of senior residents. Fire Department staff inspect the buildings and install smoke alarms in units that lack functioning alarms. Chief Pindelski said 300 smoke alarms were installed last year. He noted that all fire apparatus and Chief vehicles carry smoke alarms to install anytime one may be needed on a call where an alarm is absent or not working properly. Oftentimes, this is in lower socioeconomic homes or homes where elderly or disabled individuals reside.

### Senior Life Safety Education

Under this program, the Village hosts educational presentations designed to improve safety for senior residents. Fire Department staff identify facilities and buildings as high risk or having high rates of calls for service. Staff then visit these locations and host free educational presentations for making the homes safe from fire hazards, for

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developing evacuation plans, and for eliminating trip and fall hazards and other medical emergencies. Chief Pindelski said this is a regular program of the Fire Department.

#### Community Care Program (CCP)

This program, established in 2014, provides services to residents who have a history of frequent calls for emergency services and who demonstrate a need for additional assistance beyond emergency services. Through this program, the Village determines the frequency and nature of call, identifies trends in their level of self-care and then proactively provides services to these residents. Possible conditions needing additional assistance include but are not limited to physical limitations, mental health issues, financial issues, neglect, caregiver burnout, abuse, and hoarding. Services typically provided include conducting home safety inspections to eliminate hazards, providing a listing of resources that can offer assistance dependent on the individual's needs, and sharing information with hospital social workers, physicians or the individual's power of attorney.

Chief Pindelski said from 2014-2019, there have been 73 referrals. He gave an example wherein the Fire Department was able to share data with hospital staff that included the number of calls, trends, and the nature of the calls for a patient. The patient was released into a program with the help of physicians and the power of attorney.

#### Youth Firesetter Intervention Program

Through this program the Village attempts to reduce the likelihood of children intentionally starting fires. It targets children who have a curiosity to experiment or play with fire. Prevention education at the curiosity stage helps prevent destructive tendencies, delinquencies and violence when it is properly targeted, designed and delivered. The root causes of behaviors are explored as they can oftentimes indicate signs of a more severe nature such as neglect, abuse, bullying or mental illness. Chief Pindelski said the program is voluntary and is available to parents seeking assistance for behaviors which they have observed. In some cases, this program is mandatory as a part of an agreement with law enforcement. He told of a ten-year-old child who set a fire because he was not allowed to go out to play. There were serious underlying issues and the child required hospitalization. The program helped staff identify the problem.

Chief Pindelski said these are the predominant programs provided by the Fire Department.

Ms. Aycock asked as to the resources for these programs.

Mr. Fieldman said staff will provide a list.

Mr. Fieldman then introduced Police Chief Shanon Gillette. He said Chief Gillette has over 20 years of service with the Village.

Chief Gillette provided information on the following programs:

#### Elderly Service Officers

The Village provides specialized services to elderly residents by trained Elderly Service Officers. The Police Department has six certified Elderly Service Officers who have received specialized training hosted by the Illinois Attorney General's Office to educate police officers on issues affecting the elderly population. Topics of instruction include the detection and investigation of elder abuse, financial crimes targeting older individuals, and ruse burglaries. Elderly Service Officers provide educational programs to raise awareness of personal safety issues and crimes targeting the elderly. Chief Gillette said the Elderly Service Officers and the Police Department public education specialist partner to bring forth programs, such as the Scam Buster program.

#### Seniors Personal Safety Education

The Police Department's public education specialist partners with nonprofits, schools and churches to provide education on safety training and crime prevention. He said the Police Department worked with other Village departments to create a Scam Busters video to provide information to seniors to avoid common scams occurring

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in the community. This series illustrates how common scams operate and offers useful tips on how to avoid them. Other video topics include IRS scams, Grandparent scams and utility scams. Our residents have lost thousands of dollars through scams. He said the Police Department is also reaching out to business owners this year regarding the use of gift cards in scams.

#### Crisis Intervention Team (CIT)

Chief Gillette said the Crisis Intervention Team follows up on mental health related incidents and connects people in crisis with service-based resources in and around Downers Grove. The Police Department has 22 certified CIT officers – 17 officers and 5 sergeants – who have received specialized training in mental health awareness, including mental health first aid, verbal de-escalation techniques, and connecting those in crisis with community resources. Chief Gillette said the Police Department has worked hard to raise awareness of this program. He said CIT officers respond to a police scene. Further, all police reports are reviewed by the CIT officers. In 2019, the Police Department responded to over 350 mental health related calls for service. Crisis intervention officers respond to such incidents to assist on-scene, or conduct follow-up outreach to connect individuals in crisis with service providers. The CIT maintains partnerships with many community stakeholders, including the DuPage County Health Department, NAMI DuPage, and DuPage PADS to provide appropriate referrals to those in need of services.

#### Language Line

Chief Gillette said the Police Department maintains an agreement with Language Line Interpreter Solutions to provide ADA compliant interpreter services, including American Sign Language (ASL) interpreters for hearing impaired individuals. Police officers have immediate access to certified interpreters through an electronic application to facilitate communication, by video or conference call, with individuals while on the scene of traffic stops, accidents, crimes and other calls for service.

#### Peer Jury

Chief Gillette said this is a program for juvenile offenders. Peer Jury is a balanced and restorative justice program than provides a means for young offenders to account for their behavior to a group of peers and repair the harm caused to the victim and to the community. It holds the juvenile responsible and restores the victim. The Peer Jury program provides opportunities for minor offenses to be adjudicated through community service and education, while providing jurors a meaningful volunteer and leadership experience. This program was reinstated in January 2019. Chief Gillette said this is a very beneficial program in the Village and in DuPage County.

Chief Gillette said there are two pilot programs – the National Alliance on Mental Illness (NAMI) DuPage Direct Referral Pilot Program and the De-Centralized Mobile Crisis Response Pilot Program.

#### National Alliance on Mental Illness (NAMI) DuPage Direct Referral Pilot Program

The Police Department has partnered with the National Alliance on Mental Illness to participate in the NAMI DuPage Direct Referral Pilot Program. Officers who respond to the scene of a mental health related incident that does not require hospitalization or immediate intervention may provide a voluntary referral to NAMI DuPage for follow-up counseling and mental health support services. Chief Gillette said this program fills a gap in services that are provided.

#### De-Centralized Mobile Crisis Response Pilot Program

The DuPage County Health Department has invited the Police Department to participate in a pilot program to improve access to mental health services. The De-Centralized Mobile Crisis Response initiative provides alternatives to emergency room admissions for qualifying mental health conditions. When contacted by a participating law enforcement agency, the DuPage County Health Department will provide in-home assessments, phone consultations, or will accept voluntary admissions to their in-patient treatment center for individuals in need of assistance but not requiring immediate hospitalization. This program allows for tiers of services.

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DuPage PADS Partnership and Street Outreach

Lastly, Chief Gillette said the Police Department maintains a partnership with DuPage PADS to provide sheltering assistance to homeless individuals. Police officers conduct well-being checks during inclement weather and will provide transportation for homeless individuals who are eligible to stay at DuPage PADS shelters. A police sergeant serves as the Village's PADS liaison to maintain communication and partnership with PADS staff. The Police Department also provides referrals to the DuPage PADS Street Outreach program, in which PADS staff members will visit homeless individuals in the community to offer services. Chief Gillette said the department is in the midst of a two-week outreach with DuPage PADS.

Mr. Fieldman added that the Village opens up the train station when it is really cold, although it is not a formalized shelter. Police also do foot patrols in inclement weather.

Mr. Fieldman said the Village operates a taxi coupon program which provides subsidized taxi rides for qualified residents. The Village has also contributed an annual financial contribution of \$30,000 to the DuPage Senior Citizens Council for the Meals on Wheels program.

Ms. Aycock thanked the staff for the presentations. She said she was unaware of many of these services. She spoke about concierge services – to create an easily accessible document to let people know about these programs. She asked about the mental health pamphlet.

Chief Gillette said he would get a copy to the Committee.

Ms. Aycock said it is important to know that the phone numbers in a publication are working numbers.

Ms. Nagy noted that the Fire Department has a lot of services. She asked as to awareness of them.

Chief Pindelski said they look at large complexes; single family homes are by call for services.

Ms. Aycock asked if the Fire Department is staffed to provide services.

Mr. Fieldman said the Community Care Program was designed to be a cost reduction program. He said frequent callers for service caused the Department to be out of service for other needs. This was a way to reduce services, not expand them. There was discussion about advertising this program, but it was decided that it was out of our scope. The concern is that the demands would be massive and well beyond our scope.

Mr. Connolly noted that these are reactionary programs. He asked about proactive services.

Mr. Gilmartin spoke about resources.

Chief Pindelski said the Community Care Program works will resources at the hospital to divert services from 911 calls.

Ms. Nagy said this sounds like a useful program to add to the Committee's wish list.

Mr. Gilmartin spoke of leveraging data to prove its worth. The data will "sell" the program. They need to know how to think about programs in terms of the number of elderly and where the need is. It is also important to have an understanding of those things the department feels they should not be doing, such as moving furniture, etc.

Ms. Campbell said a Committee staff person could be a conduit to other services.

Ms. Aycock said the Council wants priority recommendations. She would not advise they do a budget analysis. Upon receiving recommendations, the Council could direct Dave to review budgetary matters.

Ms. Campbell spoke of accessibility. She said she looked on the Village's website for information regarding these services and it was difficult to find.

Mr. Connolly said the police see things at the street level that may not have been addressed.

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Chief Gillette said this group and the Council provide direction as to programs.

Mr. Connolly asked as to the number of homeless.

Chief Gillette said he will get that information for the Committee.

Mr. Connolly asked about the number of wellness checks on homeless people.

Chief Gillette said it is nightly in inclement weather.

Mr. Fieldman said we check on people but they are not moved from their sheltering places. Mr. Fieldman said the Census Bureau is trying to conduct a count of the homeless.

Chief Gillette said there are 10-15 people the Police Department knows of; it ebbs and flows with the need for shelter.

Ms. Campbell asked about the number of homeless youth.

Chief Gillette said youth are typically seen in PADS shelters and the police do not typically go to the shelters. They do not typically see homeless youths on the streets.

Mr. Connolly asked about those ineligible for PADS.

Chief Gillette said the train station is open in bad weather but it is not a formal policy.

Mr. Connolly asked if drug related issues are included in mental health issues.

Chief Gillette said they are. All officers carry Narcan as do the firefighters. It is responsive to opioids. Opioid use has been on the rise. Chief Gillette said he will provide statistics on administering Narcan.

Mr. Gilmartin asked if there are things the departments would ask for where the Committee could help.

Chief Gillette said the department has been fortunate. He said we look at trends nationwide; the profession is proactive. In Downers Grove 32-33% of the officers are Crisis Intervention Team certified. He said they are open to new ideas and they keep an eye out for new trends.

Mr. Fieldman said service levels in both the Fire and Police Departments have increased without a change in policy or asking for more money or staff.

Chief Gillette said they are always looking to improve.

Ms. Campbell asked if there is a program in place for parents of children who have outbursts.

Chief Gillette said the department shares information. He said the officers are not mental health experts; they are outreach and networking experts. He spoke to issues such as threats, bullying, etc.

Ms. Aycock asked about the terms of the two pilot projects.

Chief Gillette said the NAMI project has been in place for six months and will continue.

In response to Ms. Aycock, Ms. Marshall, a therapist with NAMI, said most of their referrals come from parents. NAMI works to provide free or low cost services.

Chief Pindelski said the Fire Department is a model benchmark across the nation.

Mr. Connolly said the 911 response time is unbelievable. Cases are handled well and with empathy.

Mr. Fieldman spoke of the rating agencies for the Fire and Police Departments – both departments are outstanding.

Ms. Campbell said she learned a great deal from these presentations. She said the goal is to get more of these programs to residents.

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Mr. Connolly said the Committee might be able to look at ways it can help.

### **VIII. Public Comment**

Village Commissioner Gray thanked the Chiefs for their presentations. He wants to see the Committee succeed. He spoke of his work with the homeless in Carbondale and issues affecting homeless people such as the need for hand warmers, socks, etc. He said everyone wants to see this group succeed.

### **IX. Adjourn**

Mr. Fieldman said follow-ups include providing resources of the Community Care Program, resources at the Police Department, confirming phone numbers in pamphlets distributed to people and statistics regarding Narcan use.

Ms. Campbell asked about an age breakdown for mental health reports.

Chief Gillette said he did not know if the information could be sorted that way.

Mr. Fieldman said a similar format will be used next month. He will email the list of nonprofits to the Committee members.

Ms. Marshall asked that NAMI be included.

Ms. Aycock asked that Hope for the Day be included.

There being no further discussion, the meeting adjourned at 8:31 p.m.

Respectfully submitted,

April Holden

Deputy Village Clerk