

UNDERSTANDING YOUR NEW UTILITY BILL

UTILITY BILL



Village of Downers Grove
801 Burlington Ave.
Downers Grove, IL 60515
www.downers.us

| | |
|------------------|----------------|
| Account Number: | C.1234.5678.91 |
| Customer Name: | CUSTOMER 1 |
| Service Address: | 1234 MAIN ST |
| Billing Date: | 6/29/2017 |
| Due Date: | 7/23/2017 |

SAMPLE

2

| Service Period | Read Date | No. of Days | Meter Reading | | Consumption History | |
|------------------------|-----------|-------------|---------------|---------|---------------------|-----------|
| | | | Previous | Current | Current | Last Year |
| 4/25/2017 to 6/26/2017 | 6/24/2017 | 63 | 1172 | 1191 | 19 | 14 |

ACCOUNT SUMMARY

Previous Balance 87.78
Payment – Thank You -87.78

WATER

Bi-Monthly Water Fixed Charge: 9.31
Current Water Usage Charges: 78.47

Subtotal Water Charges: 87.78

STORMWATER

Bi-Monthly Stormwater Utility Fee: 22.86
Parcel 0901234567 ERU 1.00

Subtotal Stormwater Charges: 22.86

TOTAL AMOUNT DUE: 110.64
Due Date July 23, 2017

HOW TO READ YOUR NEW UTILITY BILL

Effective January 2013, all properties in Downers Grove will be assessed a monthly Stormwater Utility Fee.

1: Service Period The service period shown refers to **water** only, which is billed in arrears.

2: Billing Date Utility bills are issued every two months.

3: Consumption History Water consumption for service period (expressed in units).

4: WATER charges

5: STORMWATER charges

Stormwater fees cover the two-month period from the last BILLING DATE to current billing date.

Example: If you receive your utility bill in January, the fee covers January and February. If you receive your bill in February, the fees shown are for January and February.

(TURN OVER FOR ADDITIONAL INFORMATION)

HOW TO READ YOUR NEW UTILITY BILL

(Continued from other side)



3: Water consumption for billing period (expressed in units):

One unit is equal to 100 cubic feet or approximately 750 gallons of water.

4: WATER:

- a. **Bi-Monthly Fixed Charge:** A fixed-rate fee charged on each bill, based on the water meter size.
- b. **Current Water Charges:** Number of water units used, multiplied by the current water rate:
 - (1) Downers Grove parcels: \$6.03 /unit;
 - (2) Unincorporated parcels: \$6.92 /unit;

(Water rates are also listed on the Village website at www.downers.us.)

5: STORMWATER:

(UNINCORPORATED parcels that receive a utility bill from the Village for water, will NOT be assessed a Stormwater Utility Fee.)

- a. The unit of measure used to determine a parcel's stormwater fee is an ERU or Equivalent Runoff Unit. **One ERU is equal to 3,300 square feet of impervious area.** Impervious surfaces include roofs, patios and driveways. Water runs off of these surfaces rather than seeping into the ground.

The stormwater fee is based on the total amount (in square footage) of impervious area on each parcel, including all of the surfaces mentioned above.

- b. Stormwater fees are charged PER PARCEL.
If your property consists of more than one parcel number, EACH will be listed separately with the corresponding fee.

(1) SINGLE-FAMILY RESIDENTIAL parcels will be charged based on a tiered system.

| Single Family Residential | 2018 Monthly Fee | Bi-Monthly Fee (as seen on bill) |
|---|------------------|----------------------------------|
| Tier 1 (1 s.f. -2,500 s. f. of impervious area) = .75 ERU | \$8.57 | x 2 mo = \$17.14 |
| Tier 2** (2,501 - 4,000 s.f. of impervious area) = 1 ERU | \$11.43 | x 2 mo = \$22.86 |
| Tier 3 (4,001- 7,000 s.f. of impervious area) = 1.5 ERU | \$17.15 | x 2 mo = \$34.30 |

** Most residential parcels fall into Tier 2.

(2) NON-SINGLE FAMILY RESIDENTIAL parcels and RESIDENTIAL PARCELS with greater than 7,000 s.f. of impervious area will be charged based on the actual amount of impervious area, measured in ERUs, and rounded to the next whole ERU.

| Non-Single Family Residential AND Residential greater than 7,000 s.f. | 2018 Monthly Fee | Bi-Monthly Fee (as seen on bill) |
|---|------------------|----------------------------------|
| Actual ERUs | \$11.43 per ERU | x 2 mo = Fee |

(3) VACANT PARCELS will be charged .3 ERU.

| Vacant (unimproved) Parcel | 2018 Monthly Fee | Bi-Monthly Fee (as seen on bill) |
|-----------------------------|------------------|----------------------------------|
| 0.3 ERU | \$3.43 | x 2 mo = \$6.86 |