

Pay by Phone

This option allows customers to bypass the pay stations and pay for their parking space by phone or via their mobile device. In addition to the \$3.00 parking fee, there is a \$.50 service charge for each transaction.

Customers that wish to take advantage of this service need to register online or via mobile app at: www.passportparking.com or by calling 1-630-581-2445.

Once an account is registered, customers may pay for their space in one of three ways.

- Call 1-630-581-2445
- Use the mobile app
- Log into your account at www.passportparking.com

When prompted, enter:

- Zone Number
(posted on the Pay by Phone sign.)

**The PARKING DECK ZONE
NUMBER IS 307.**

- Your space number.

CONTACTS

General Parking Questions:
Village of Downers Grove
(630) 434-5500

Parking Enforcement/Tickets:
Downers Grove Police Department
(630) 434-5600



YOUR GUIDE TO THE PARKING DECK

featuring

- ***DAILY FEE PARKING***
- ***PAY BY PHONE***



Village of Downers Grove
801 Burlington Avenue
Downers Grove, IL

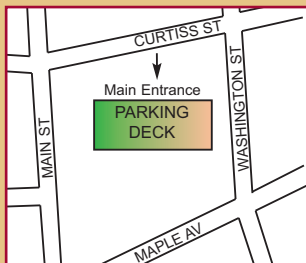
Parking Levels

- LEVEL 1 4-HR **FREE** Shopper Parking
- LEVEL 2 Employee Permit
- LEVEL 3 Daily Fee
- LEVEL 4 Daily Fee
- LEVEL 5 Daily Fee

General Notes

- Daily Fee Parking valid between 5:00 A.M. and 3:00 P.M.
- Parking Deck is **CLOSED** between 2:00 A.M. and 5:00 A.M.
- Disabled parking available on Level 1
- Free motorcycle parking in the designated NE and NW corners on Level 1
- All parking spaces are **FREE** after 3:00 P.M. and on Saturday, Sunday, and Village holidays.

Location



This facility is under 24-hour video surveillance.

Daily Fee Parking

PARKING IS \$3.00.

- Park in a designated Daily Fee space.
- Remember or write down your space number.
- Proceed to one of the Pay Stations located on:
 - Level 1 near the main elevator.
 - Level 1 in the west stairwell.
 - Level 4 in the elevator lobby.



Pay for your space with cash or credit card.
(VISA, MASTERCARD, OR DISCOVER)

CASH:

- **ENTER YOUR SPACE NUMBER** and press “Enter”
- Insert \$3.00 in bills or coins
- Take Receipt

Machines do not give change.

CREDIT CARD:

- **ENTER YOUR SPACE NUMBER** and press “Enter”
- Insert Card and Remove
- Take Receipt