

Pay by Phone

This option allows customers to bypass the pay stations and pay for their parking space by phone or via their mobile device. In addition to the \$3.00 parking fee, there is a \$.50 service charge for each transaction.

Customers that wish to take advantage of this service need to register online or via mobile app at: www.parkmobile.com.

Once an account is registered, customers may pay for their space in one of three ways.

- Call 1-877-727-5004
- Use the mobile app
- Log into your account at www.parkmobile.com

When prompted, enter:

- Zone Number
(posted on the green Pay by Phone sign.)

**The PARKING
DECK ZONE
NUMBER IS 761.**

- Your space number.



CONTACTS

General Parking Questions:
Village of Downers Grove
(630) 434-5500

Parking Enforcement/Tickets:
Downers Grove Police Department
(630) 434-5600



YOUR GUIDE TO THE PARKING DECK

featuring

- **NEW PAY UNITS**
- **PAY BY PHONE**



Village of Downers Grove
801 Burlington Avenue
Downers Grove, IL

Rev. 9/11

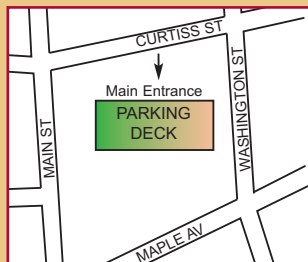
Parking Levels

- LEVEL 1 4-HR **FREE** Shopper Parking
- LEVEL 2 Employee Permit
- LEVEL 3 Daily Fee
- LEVEL 4 Daily Fee
- LEVEL 5 Daily Fee (after 8:00 A.M.)
Lot S Commuter
Employee Permit

General Notes

- Daily Parking valid between 5:00 A.M. and 3:00 P.M.
- Parking Deck is **CLOSED** between 2:00 A.M. and 5:00 A.M.
- Disabled Parking available on Level 1
- All parking spaces are **FREE** after 3:00 P.M. and on **Saturday, Sunday, and major holidays.**

Location



This facility is under 24-hour video surveillance.

Daily Fee Parking

PARKING IS \$3.00.

- Park in a designated Daily Fee space. (Note: Level 5 spaces 744-874 available only after 8:00 A.M.)
- Remember or write down your space number.
- Proceed to one of the Pay Stations located on Level 1 near the Main Elevator or by the West stairwell.



The following directions apply to the new pay units that will be in use effective April 25, 2011.



Pay for your space with cash or credit card. (VISA, MASTERCARD, OR DISCOVER) Smart Cards are no longer accepted as of 11:00 a.m. on Friday, April 22, 2011.

CASH:

- **ENTER YOUR SPACE NUMBER** and press “Enter”
- Insert \$3.00 in bills or coins
- Take Receipt

Machines do not give change.

CREDIT CARD:

- **ENTER YOUR SPACE NUMBER** and press “Enter”
- Insert Card and Remove
- Take Receipt